Heuristics Evaluation for User Interface Design of Rahi Website

Results

Visibility of system status

The system should always keep users informed about what is going on, through appropriate feedback within reasonable time.

Before	After
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Unit 30, Slough Business Park, 2 Slough Ave, Silverwater NSW 2128 Australia	Add Information
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Add your location	8= Enter your first name
Select Platform	
Personal Information	Work email*
Submit	Enter your email address
	Work phone number*
	Enter your phone number
	Company website*

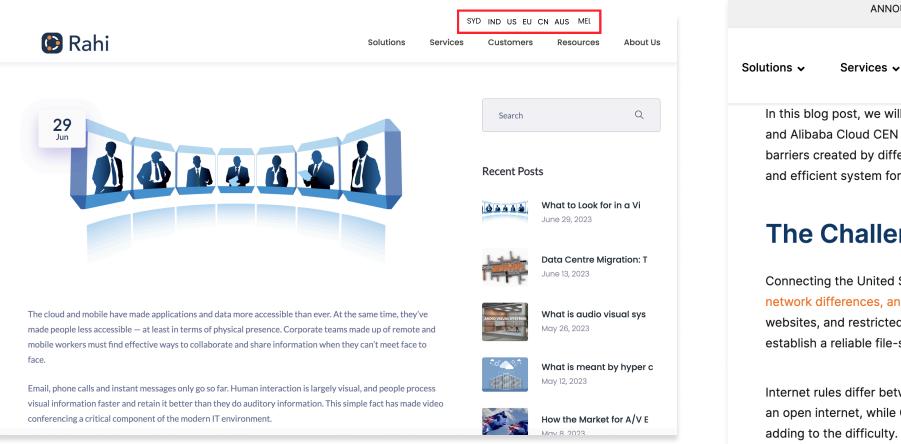




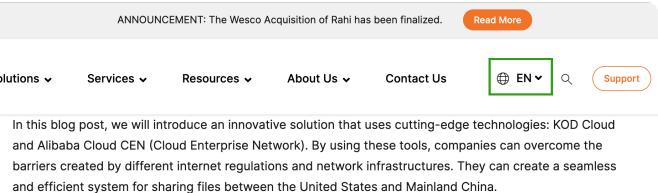


Match between system and the real world

The system should speak the users' language, with words, phrases and concepts familiar to the user, rather than systemoriented terms. Follow real-world conventions, making information appear in a natural and logical order.



Before



The Challenge: US-China Connectivity

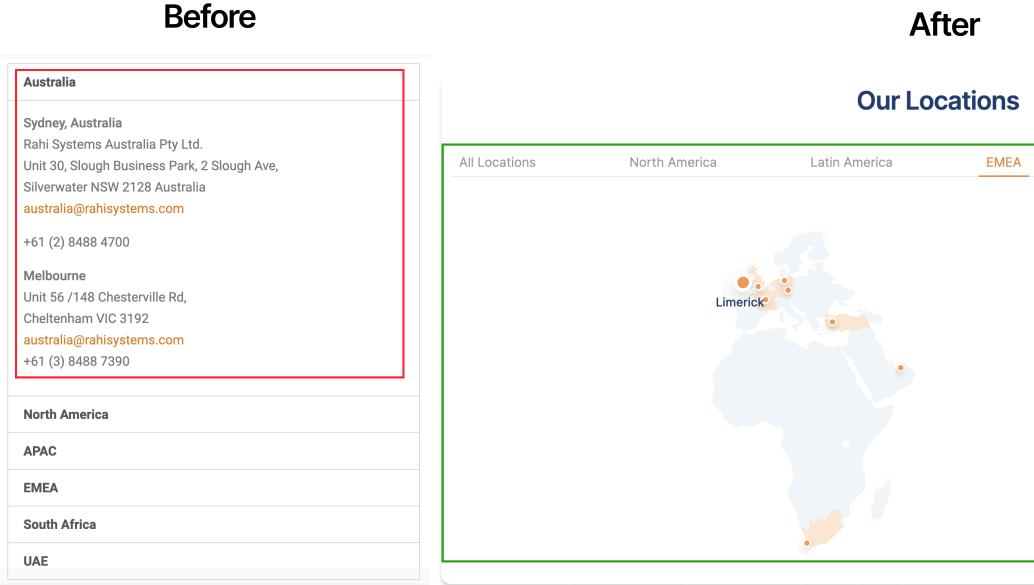
Connecting the United States and Mainland China is a tough task for businesses. Different internet rules, network differences, and the Great Firewall of China create complexities. Slow connections, limited access to websites, and restricted services make it challenging. Understanding these obstacles is important to establish a reliable file-sharing system between the two countries.

Internet rules differ between the United States and China, making it hard to connect. The United States has an open internet, while China has strict censorship. The Great Firewall blocks access to foreign websites,



User control and freedom

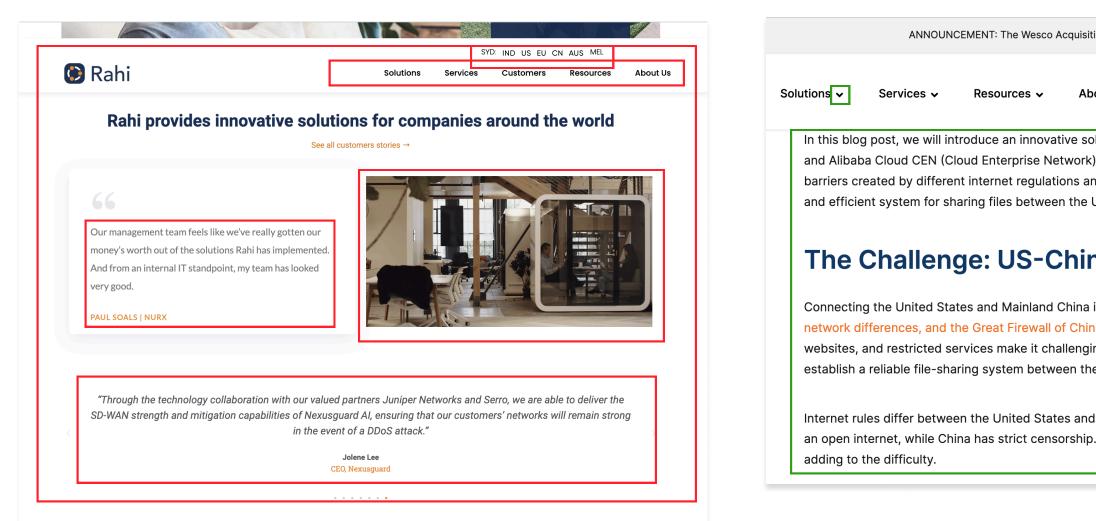
Users often choose system functions by mistake and will need a clearly marked "emergency exit" to leave the unwanted state without having to go through an extended dialogue. Support undo and redo.



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Consistency and standards

Users should not have to wonder whether different words, situations, or actions mean the same thing. Follow platform conventions.



Before

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solution that uses cutting-edge technologies: KOD Cloud rk). By using these tools, companies can overcome the and network infrastructures. They can create a seamless e United States and Mainland China.						
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Error prevention

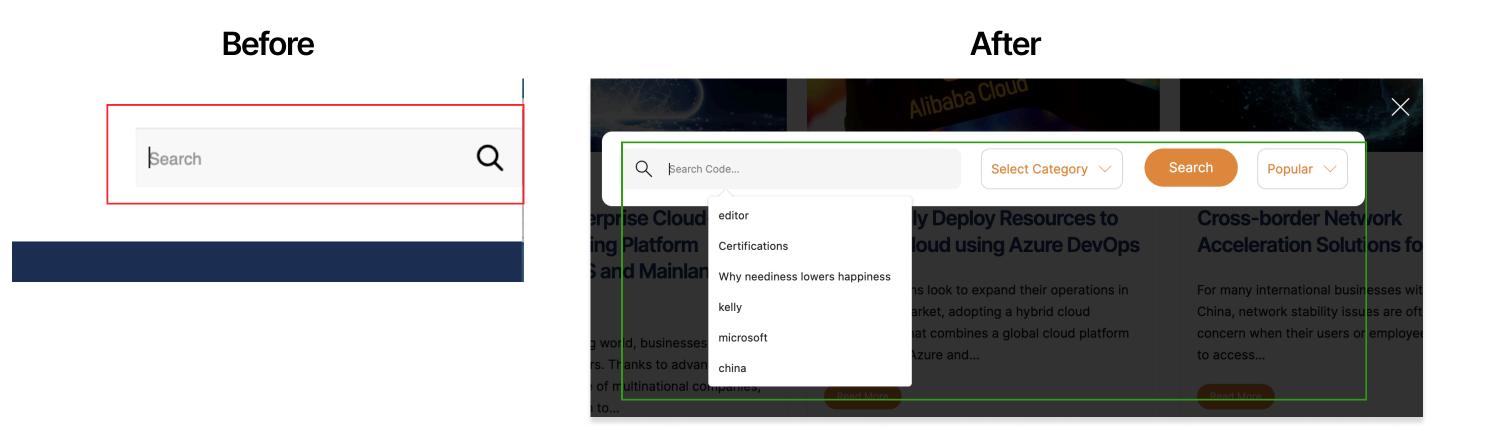
Provide user a careful design which prevents a problem from occurring in the first place. Either eliminate error-prone conditions or check for them and present users with a confirmation option before they commit to the action.

Before		After		
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Company name				
rs		Phone number*		
Country*		Enter your phone number		
Please complete this required field.		• +91 India		
		+91 Argentina		
Message				



Recognition rather than recall

Minimize the user's memory load by making objects, actions, and options visible. The user should not have to remember information from one part of the dialogue to another. Instructions for use of the system should be visible or easily retrievable whenever appropriate.

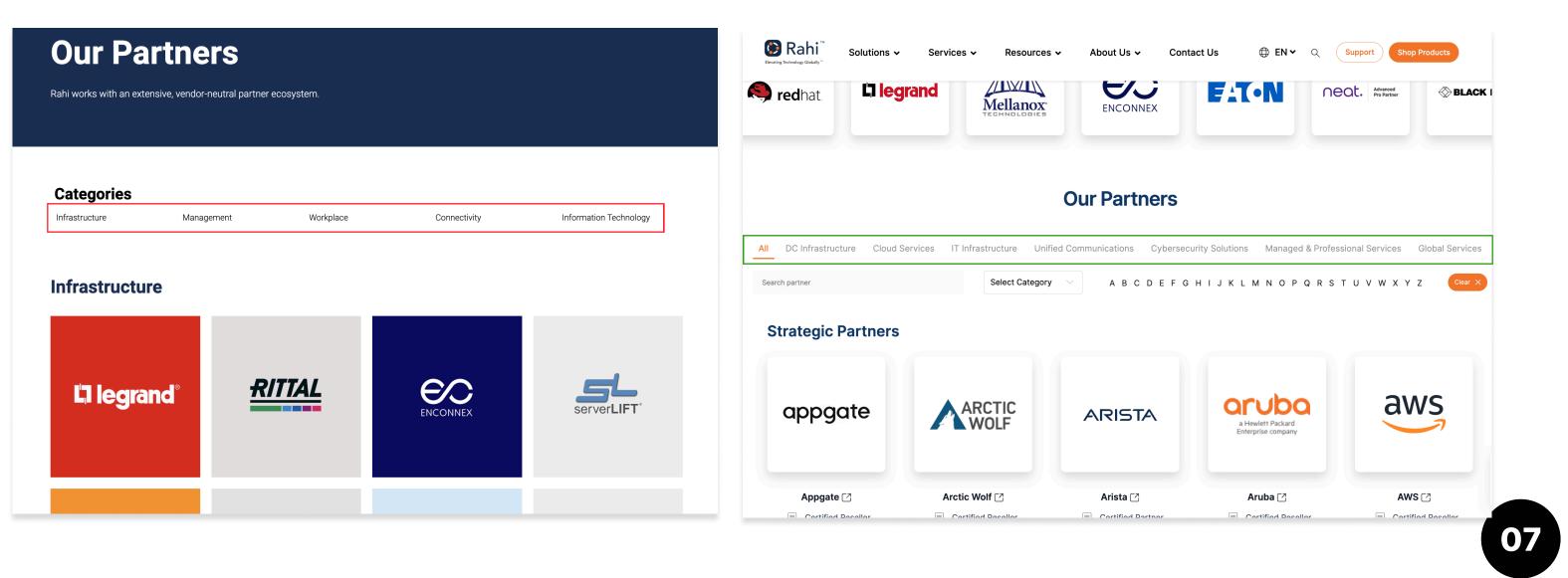




Flexibility and efficiency of use

User interfaces should work well for both beginners and experienced users. It provides different ways to complete tasks, helping everyone navigate and use the system efficiently based on their skill level.

Before



Aesthetic and minimalist design

The user interfaces should be visually clean, simple, and free from unnecessary elements that do not serve a functional purpose.

Before

Rahi provides innovative solutions for companies around the world

See all customers stories →

Our management team feels like we've really gotten our money's worth out of the solutions Rahi has implemented. And from an internal IT standpoint, my team has looked very good.

PAUL SOALS | NURX



"Through the technology collaboration with our valued partners Juniper Networks and Serro, we are able to deliver the SD-WAN strength and mitigation capabilities of Nexusguard AI, ensuring that our customers' networks will remain strong in the event of a DDoS attack."



After

Who we are

<u>..</u>

Our simple mission is to make our customers successful throughout the globe via integration, logistics, distribution, professional, and managed services. Let us worry about all the details so you can focus on the big picture.





With 40 global locations and 100+ vendor-neutral partners, we're able to deliver and advance technology around the world for our customers.

Single-Source Integration

Our vendor relationships and impartial approach guarantee our clients the highest-performing technology at the lowest cost possible.

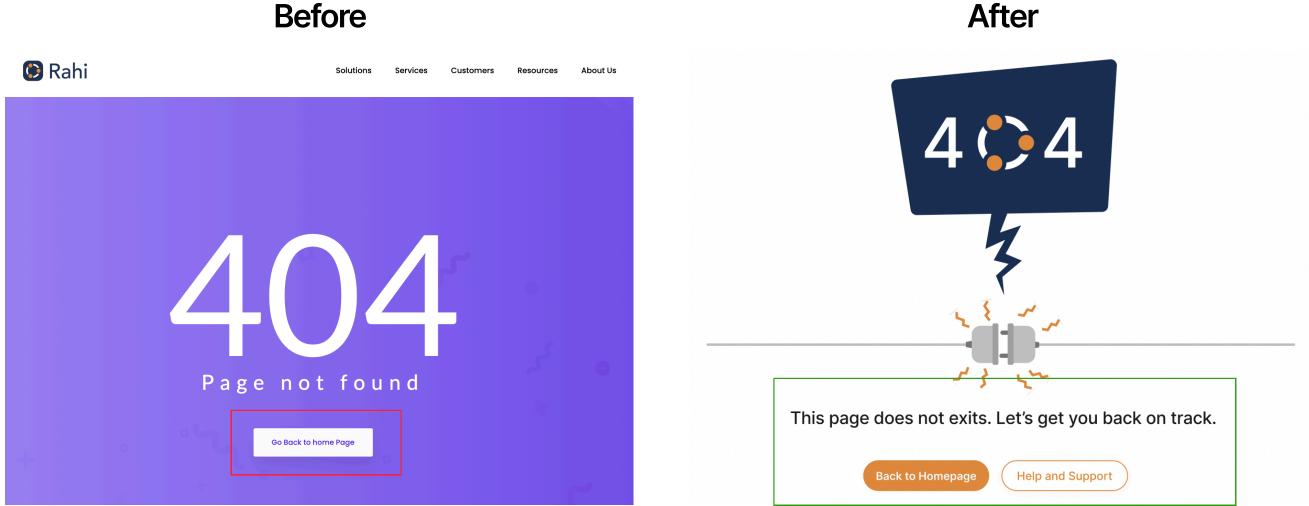
Solvable IT Challenges

Our hands-on, comprehensive approach sets us apart from other IT providers and we will work to develop a solution customized to your environment.



Help users recognize, diagnose, and recover from errors

The error messages should be clear, informative, and provide actionable solutions. Users should be able to understand what went wrong and how to fix it without frustration.





Help and documentation

Making sure user gets well-organized help and documentation whenever needed.

Before

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About Rahi

Founded in 2012, Rahi is a global IT solutions provider and systems integrator with 40+ offices worldwide and 100+ vendor neutral partners. We cover the full life cycle of IT solutions across a wide range of disciplines namely Data Center Infrastructure, Cloud Services, IT Infrastructure, Unified communications, Managed Services and Global Services to optimize and enhance business operations.



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