

Heuristics Evaluation for User Interface Design of Rahi Website

Results

Visibility of system status

The system should always keep users informed about what is going on, through appropriate feedback within reasonable time.

Before

Rahi Systems Australia PTY LTD

Tel: +61 (2) 8488 4700

australia@rahisystems.com

Unit 30, Slough Business Park, 2 Slough Ave,
Silverwater NSW 2128 Australia

Add your location

Select Platform

Personal Information

Submit

After

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2

3

✓

✓

Additional Information

Add Information

Full name*

👤

Enter your first name

Work email*

✉

Enter your email address

Work phone number*

🇺🇸

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Enter your phone number

Company website*

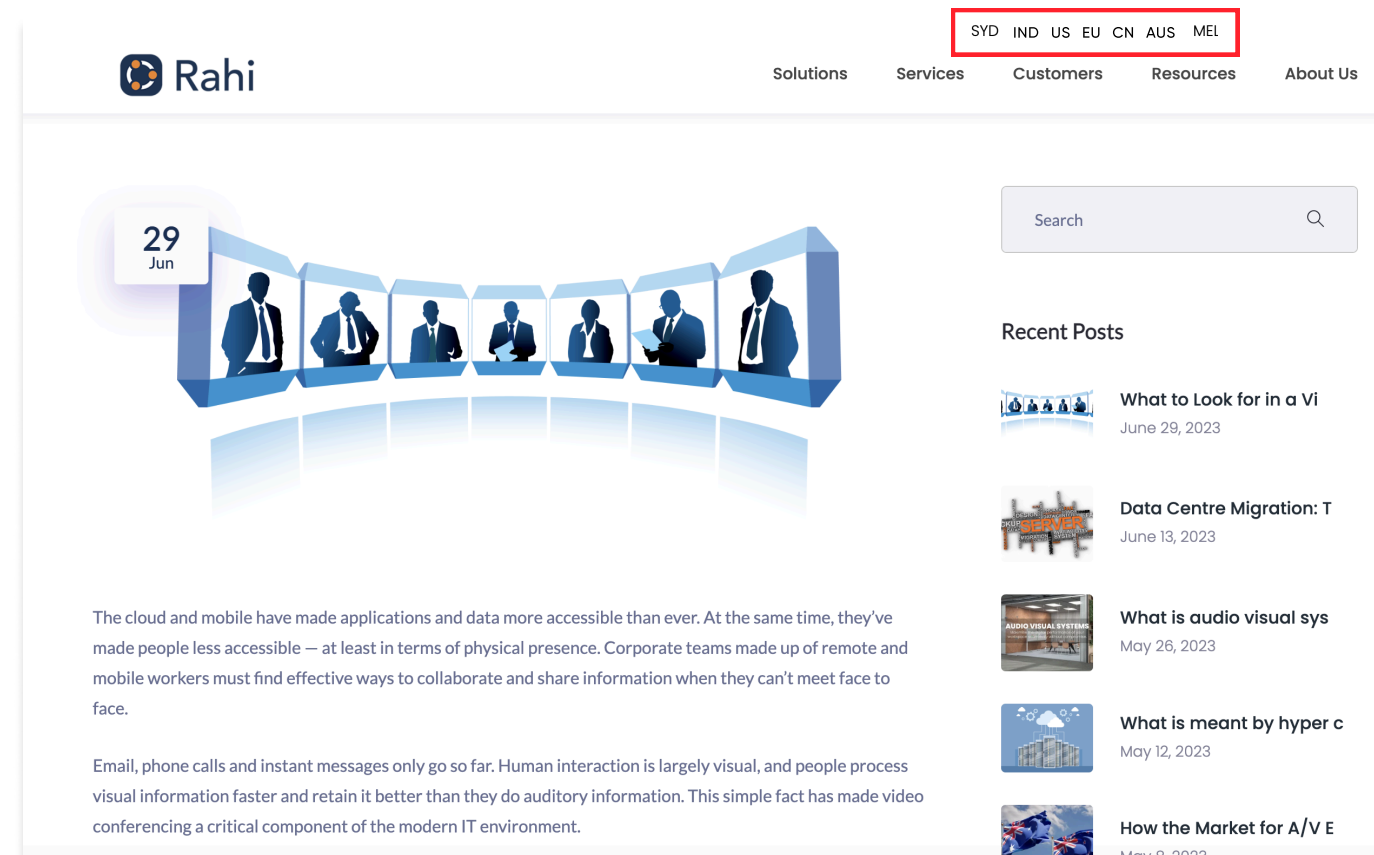
🌐

Enter your website URL

Match between system and the real world

The system should speak the users' language, with words, phrases and concepts familiar to the user, rather than system-oriented terms. Follow real-world conventions, making information appear in a natural and logical order.

Before



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User control and freedom

Users often choose system functions by mistake and will need a clearly marked "emergency exit" to leave the unwanted state without having to go through an extended dialogue. Support undo and redo.


Before

Australia
Sydney, Australia Rahi Systems Australia Pty Ltd. Unit 30, Slough Business Park, 2 Slough Ave, Silverwater NSW 2128 Australia australia@rahisystems.com +61 (2) 8488 4700
Melbourne Unit 56 /148 Chesterville Rd, Cheltenham VIC 3192 australia@rahisystems.com +61 (3) 8488 7390
North America
APAC
EMEA
South Africa
UAE

After

Our Locations

All LocationsNorth AmericaLatin AmericaEMEAAPACIndiaAustralia



Limerick, Ireland

Rahi Technologies Limited
Robe House Cloughkeating Avenue
Raheen Business Park Limerick V94 FVF8

📞 +0035361574160
✉ sales.eu@rahisystems.com

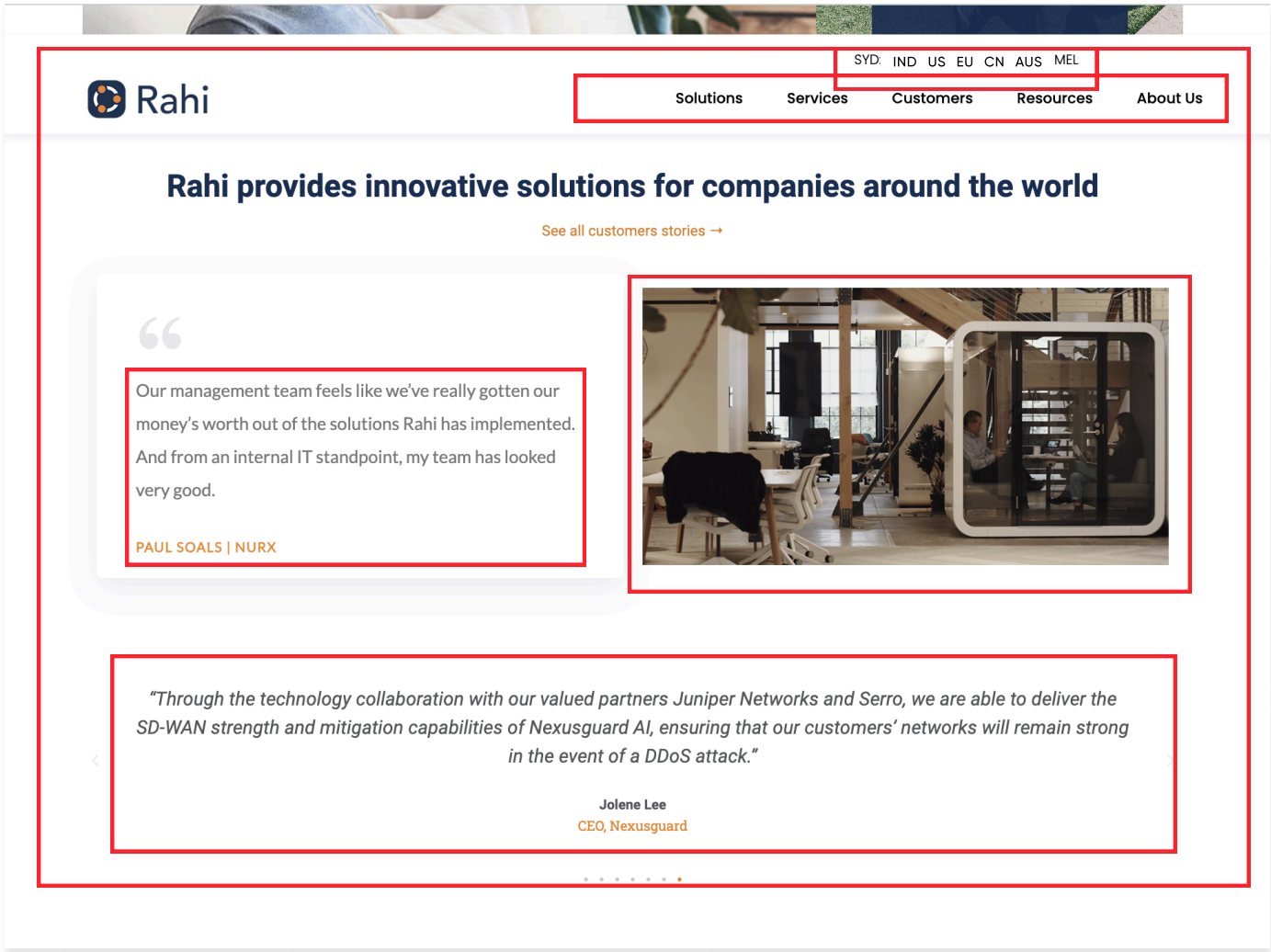
London, United Kingdom

Rahi Systems Limited
One Kingdom Street,
Paddington Central,London, United Kingdom W2 6BD

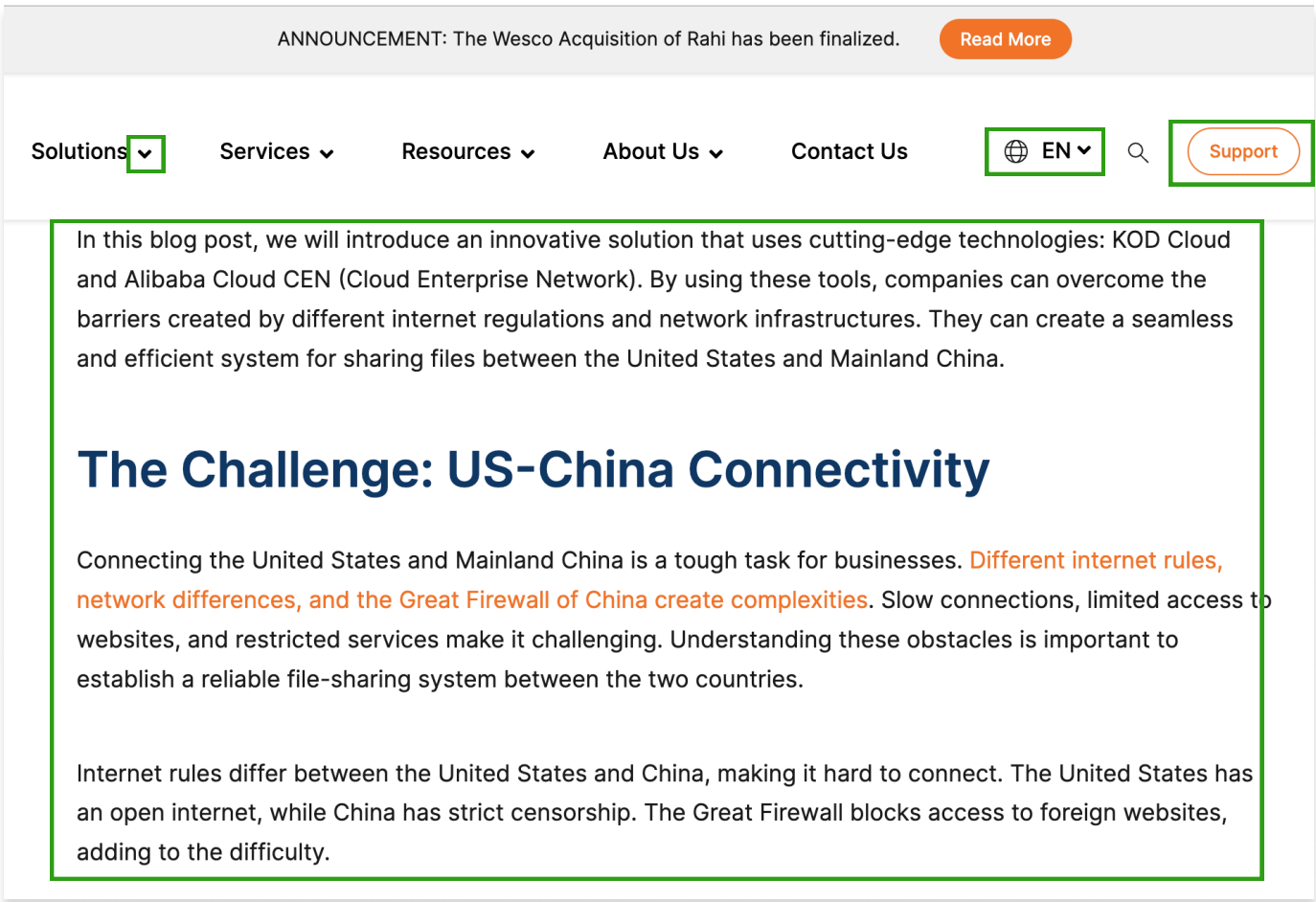
Consistency and standards

Users should not have to wonder whether different words, situations, or actions mean the same thing. Follow platform conventions.

Before



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Error prevention


Provide user a careful design which prevents a problem from occurring in the first place. Either eliminate error-prone conditions or check for them and present users with a confirmation option before they commit to the action.

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 australia@rahisystems.com

 Unit 30, Slough Business Park, 2 Slough Ave,
Silverwater NSW 2128 Australia

First name*

Last name*

Email*

Phone number*

Company name

Country*

Please complete this required field.

Job Title

Message

After



Full name*


Email*


mail.com is valid email address

Company name*

Phone number*

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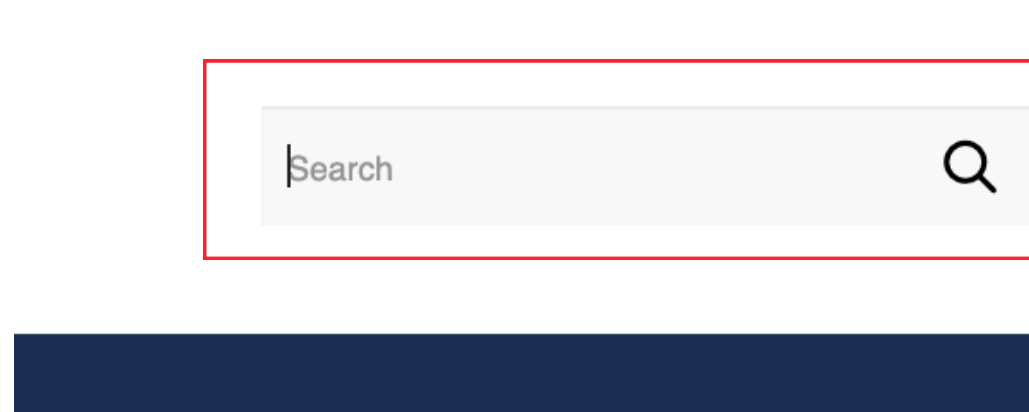
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 +91 Argentina

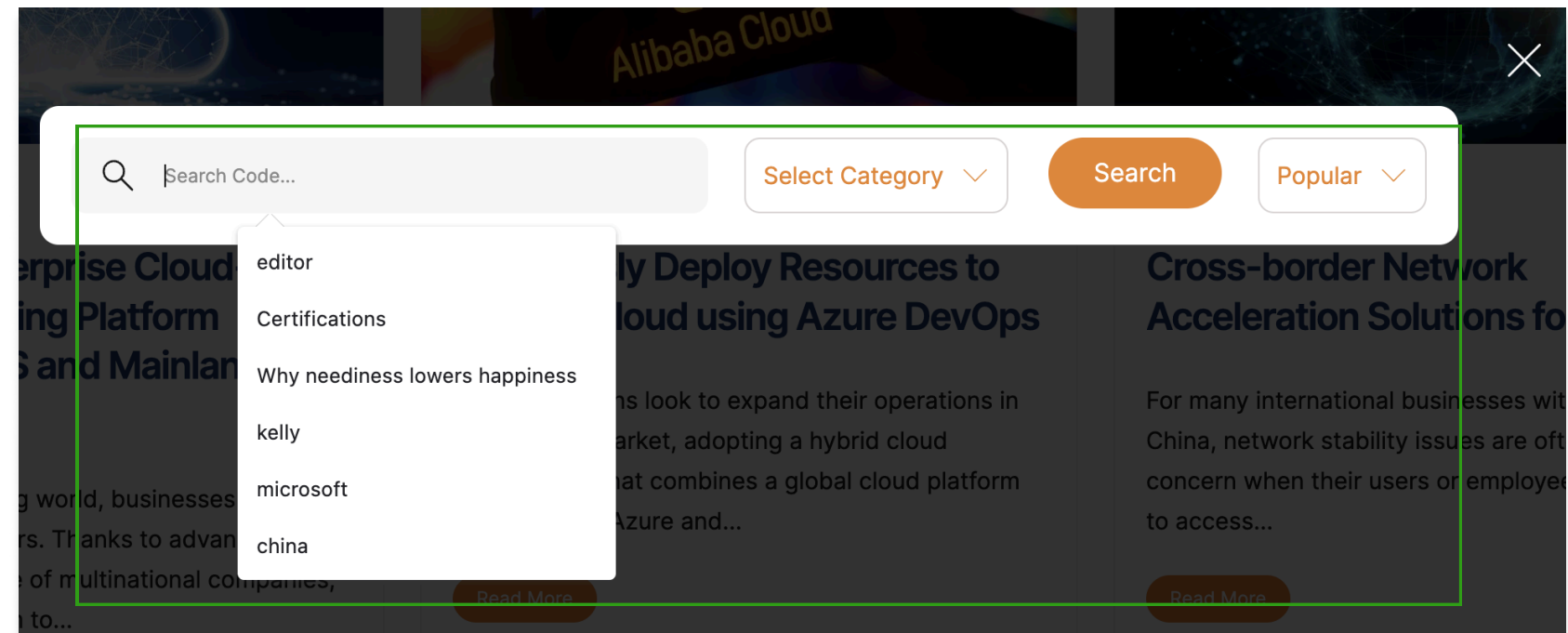
Recognition rather than recall

Minimize the user's memory load by making objects, actions, and options visible. The user should not have to remember information from one part of the dialogue to another. Instructions for use of the system should be visible or easily retrievable whenever appropriate.

Before



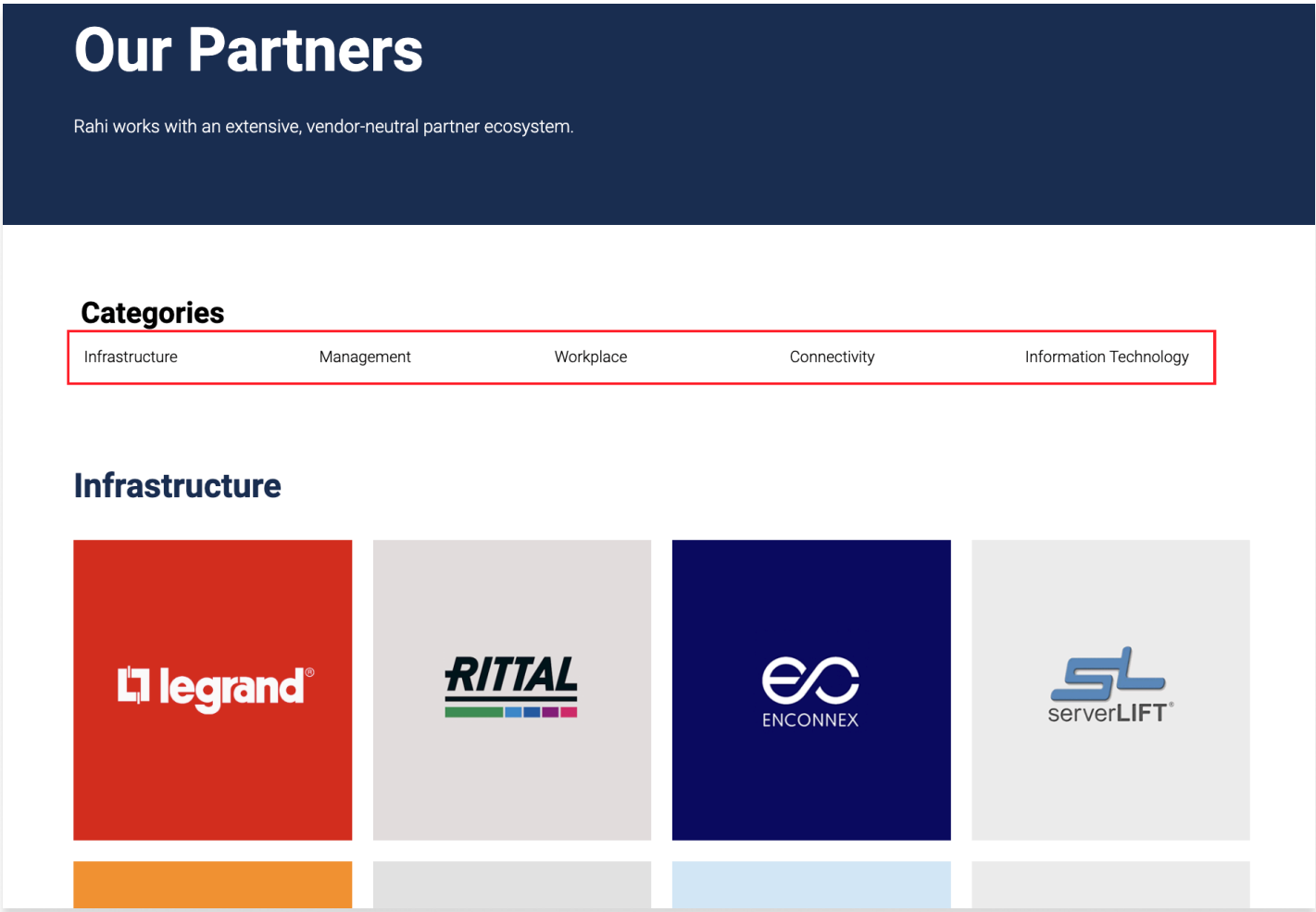
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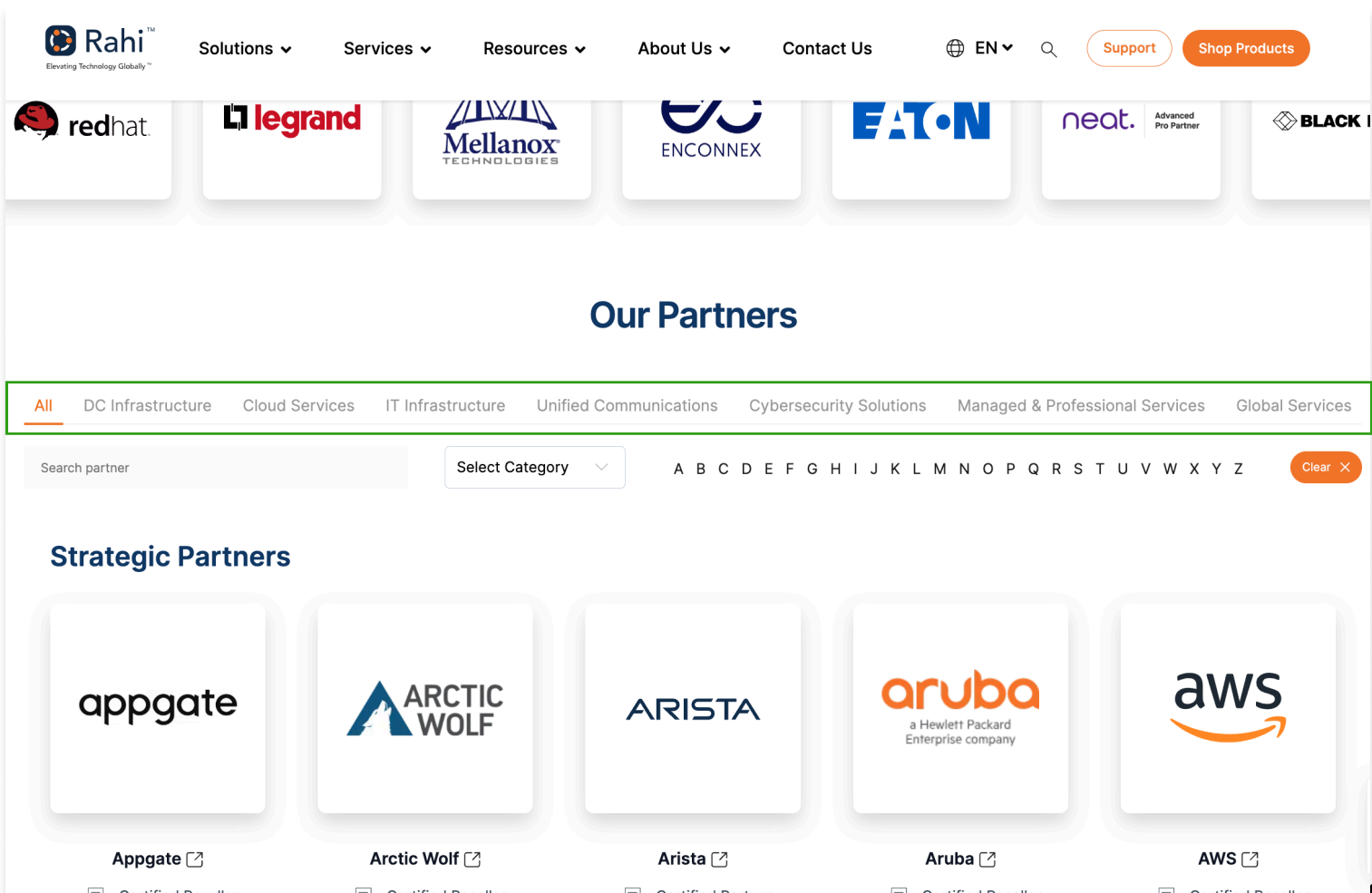
Flexibility and efficiency of use

User interfaces should work well for both beginners and experienced users. It provides different ways to complete tasks, helping everyone navigate and use the system efficiently based on their skill level.

Before



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Aesthetic and minimalist design

The user interfaces should be visually clean, simple, and free from unnecessary elements that do not serve a functional purpose.

Before

Rahi provides innovative solutions for companies around the world

[See all customers stories →](#)

“

Our management team feels like we've really gotten our money's worth out of the solutions Rahi has implemented. And from an internal IT standpoint, my team has looked very good.

PAUL SOALS | NURX



“Through the technology collaboration with our valued partners Juniper Networks and Serro, we are able to deliver the SD-WAN strength and mitigation capabilities of Nexusguard AI, ensuring that our customers' networks will remain strong in the event of a DDoS attack.”

Jolene Lee
CEO, Nexusguard

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After

Who we are

Our simple mission is to make our customers successful throughout the globe via integration, logistics, distribution, professional, and managed services. Let us worry about all the details so you can focus on the big picture.

Fremont, USA



Scalable Global IT Services

With 40 global locations and 100+ vendor-neutral partners, we're able to deliver and advance technology around the world for our customers.

Single-Source Integration

Our vendor relationships and impartial approach guarantee our clients the highest-performing technology at the lowest cost possible.

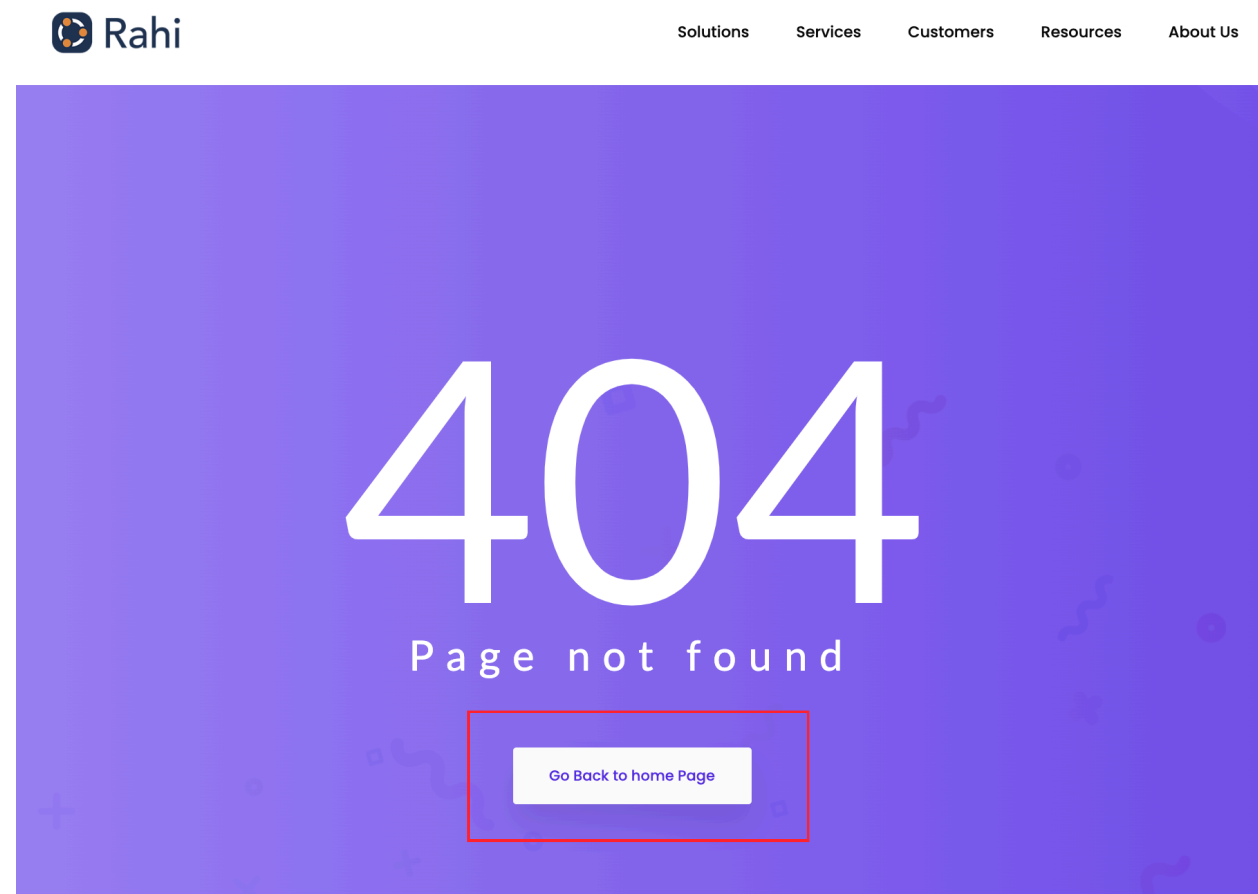
Solvable IT Challenges

Our hands-on, comprehensive approach sets us apart from other IT providers and we will work to develop a solution customized to your environment.

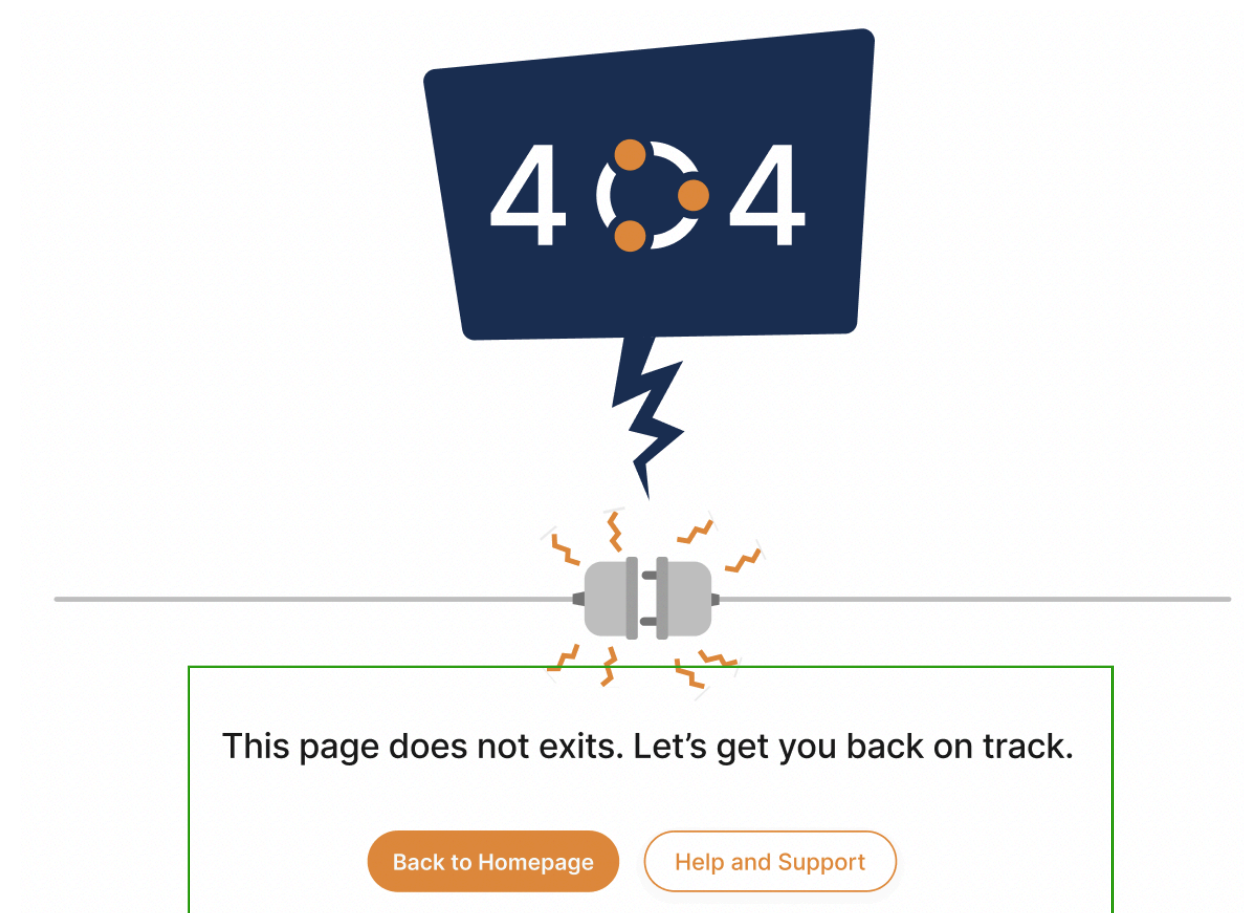
Help users recognize, diagnose, and recover from errors

The error messages should be clear, informative, and provide actionable solutions. Users should be able to understand what went wrong and how to fix it without frustration.

Before



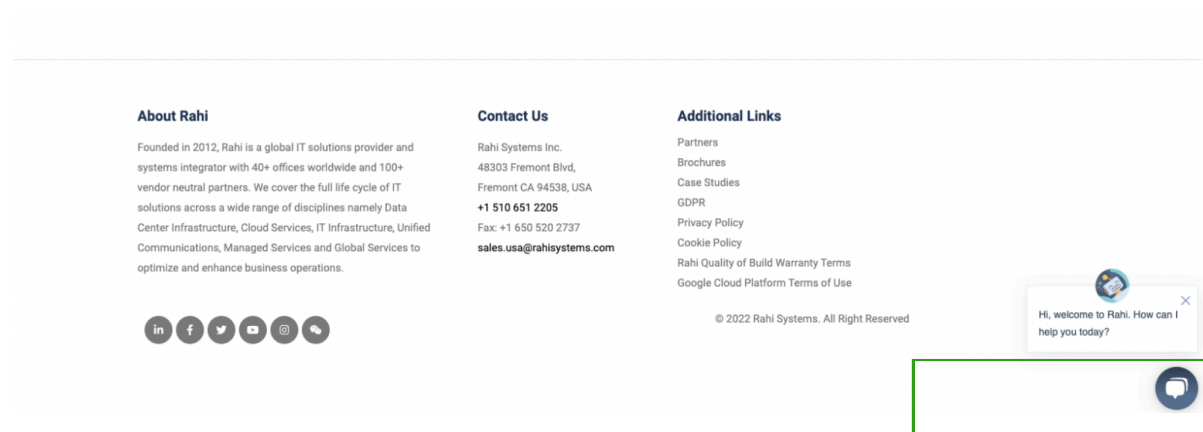
After



Help and documentation

Making sure user gets well-organized help and documentation whenever needed.

Before



After

