


Usability Testing Report

The testing phase is crucial to ensure the revamped ShopNOSCO platform meets user needs and performs reliably. Below is a detailed plan for the testing phase, including key activities and methodologies.

- 1.Planning & Test Case Development
- 2.Usability Testing
3. Iteration

 **Uncover Problems**
in the design

 **Discover Opportunities**
to improve the design

 **Learn about user's**
behavior and preferences

Methodology

Date: 10 June - 14 June 2024

Method: Remote Testing, Zoom

Participants



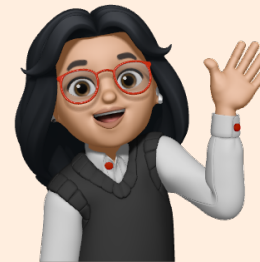
Procurement
Managers



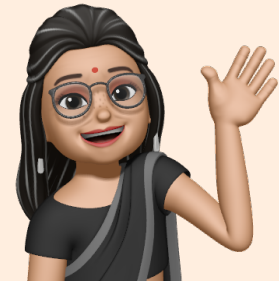
Procurement
Managers



Logistics
Coordinators



End User
(Employee)



Financial
Officers

Bugs

1 Filter Count Issue

When you are on all products page and jumps to the second page of all products, the "clear filter" button is displayed. It's Should displayed when any filter is applied.

The screenshot shows an e-commerce website interface. At the top, there is a Google logo, a search bar with the text "Search entire store here...", and navigation links for "Help Desk", "My Account", and "My Cart" (with a "99+" badge). Below the search bar, there are category tabs: "All Products", "PINTs", "Alphanet", "POPx", "Spice Road", "Integrator", and "MDA Greenfield". A button "Add Bulk Products" is also visible. A breadcrumb trail shows "Home > All Products".

The main content area is titled "All Products" and includes a "Sort By" dropdown menu set to "All Products" and a count of "913 items". On the left, there is a "Filter" sidebar with a "Clear Filter" button. The sidebar contains two sections: "Category" and "Region".

The "Category" section lists several categories with checkboxes and counts:

- AlphaNet (13)
- POPx (114)
- Tools (56)
- Fiber Jumpers (106)
- Infrastructure (74)
- PINTs (93)
- Spice Road (143)
- Integrator (137)
- MDA Greenfield (36)

The "Region" section lists three regions with checkboxes and counts:

- NASA (352)
- APAC (206)
- EMEA (237)

The main product grid displays three items:

- Item 1:** GPN#: 1025244. Image: Cable, Power, IEC 60320 C20 TO C21, 6ft, Black, RE...
Availability: In Stock (478)
Table:

Availability	Stock
APAC	160
NASA	263
EMEA	55
- Item 2:** GPN#: 1025311. Image: Cable, Power, IEC 60320 C20 TO C21, 10ft, Black, R...
Availability: In Stock (111)
Table:

Availability	Stock
APAC	0
NASA	111
EMEA	0
- Item 3:** GPN#: 1025342. Image: FUSE, 10A, 450V, 31.75mm Long x 6.35mm Diameter, C...
Availability: In Stock (100)
Table:

Availability	Stock
APAC	0
NASA	0
EMEA	0

Bugs

2 My Order - Export Issue

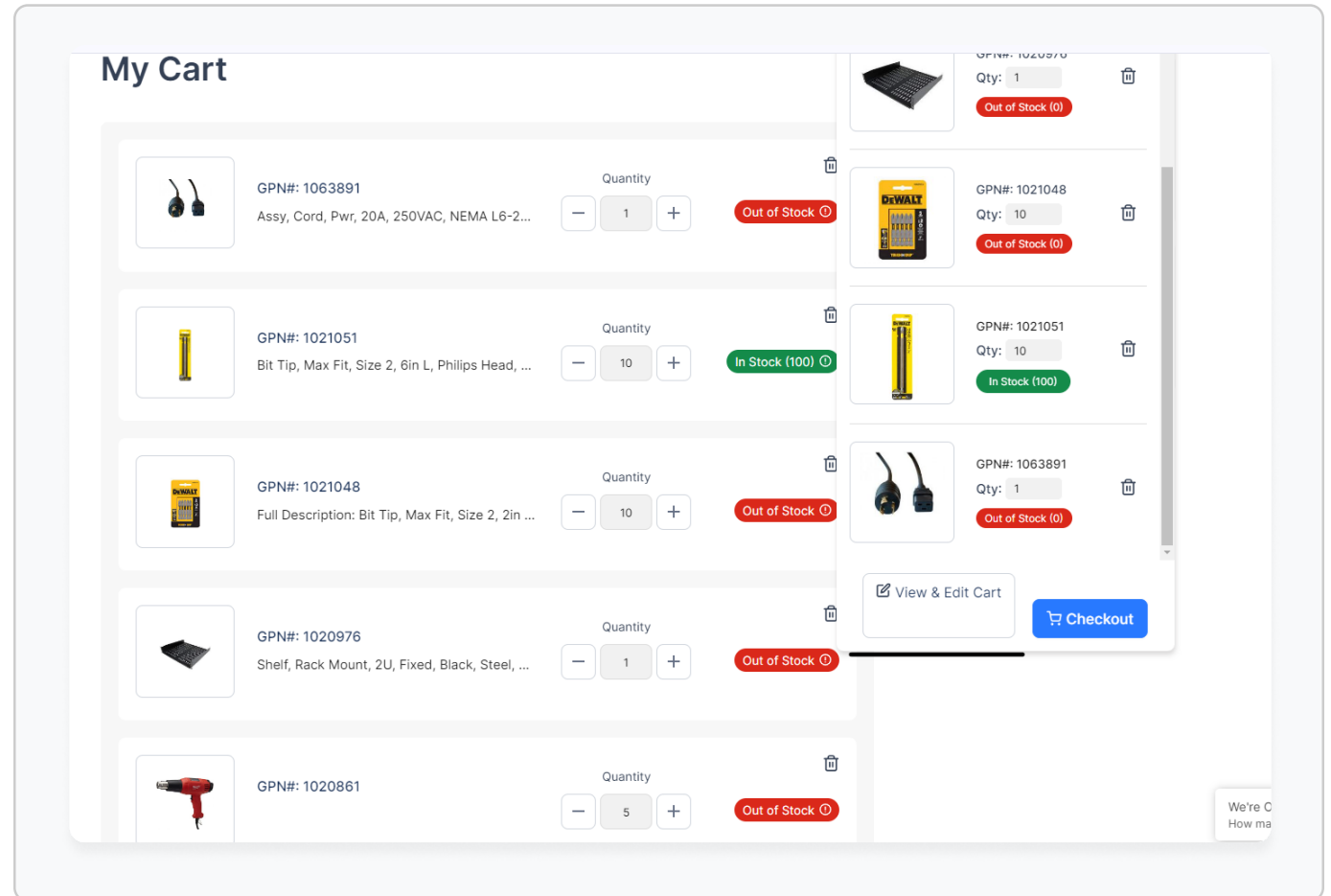
When you click the export button and the orders are not available, a blank file is downloaded the file should be not downloaded

The screenshot shows the 'My Orders' page on the Rahi website. At the top, there is a Google search bar and navigation links for 'Help Desk', 'My Account', and 'My Cart' (with a notification badge of 22). Below the navigation, there are product category links: 'All Products', 'PINTs', 'AlphaNet', 'POPx', 'Spice Road', 'Integrator', and 'MDA Greenfield', along with an 'Add Bulk Products' button. The breadcrumb trail reads 'Home > My Account > My Orders'. The main heading is 'My Orders' with an 'Export' button. Below the heading, there are search filters for 'Email', 'POP Address', 'Order No', 'Select Region', and 'Select Status', along with 'Filter' and 'Clear All' buttons. A yellow warning banner states: '⚠ You have placed no orders.' The footer contains the Rahi logo and tagline 'Elevating Technology Globally™', a paragraph about the company's history and services, 'Important Links' including 'Privacy and Cookie Policy', and 'Contact Information' with a phone number '+1 (510) 319-3802' and an email address 'Team.ShopNOSCO@rahisystems.com'.

Bugs

3 My Cart Button Issue

On the cart page, when we click on "My Cart," the layout of the "View" and "Edit" buttons is not displayed properly.



Bugs

4 My Profile - Validation

Validation of error messages is not functioning properly. If you fill in the first name, the box color should change to normal, but it still displays as red.

Home > My Account > My Profile

My Profile

Full Name *

Akshay Last Name

*Please fill the valid name in required field.

Email ID *

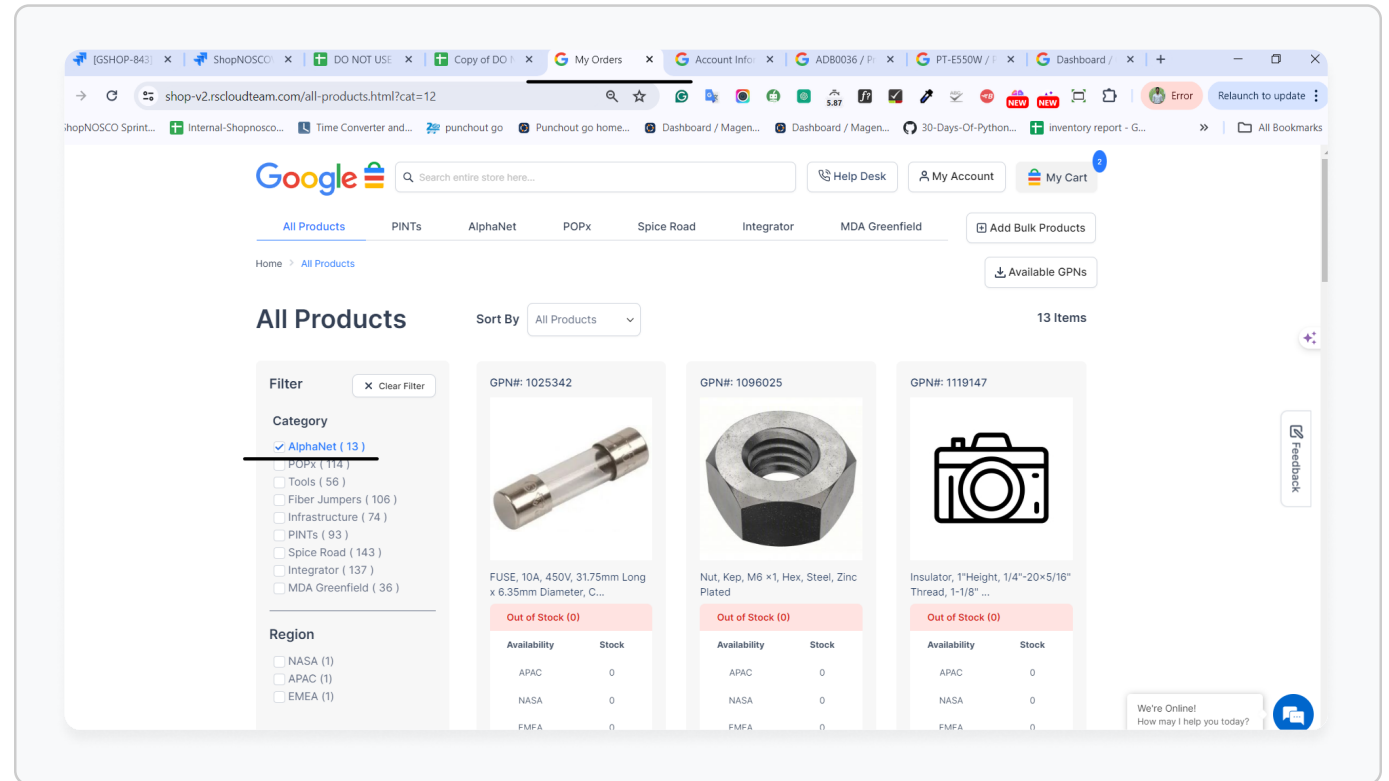
akshay.satbhai@rahisystems.com

Save Cancel

Bugs

5 Meta Title Display

When the filter was applied, the Meta title name was not displayed properly.



Bugs

6 Display of Expedite Date

When the user saves the expedite date on my order page, the date should be displayed on the admin side.

Order #	mail	Requested Delivery Date	Confirmed Delivery Date	Requested Expedite Date	Cr	Action
22000004649	kshay.satbhai@rahisystems.com	2024-10-31		2024-07-01		👁️ 🔄 ✕
22000004648	kshay.satbhai@rahisystems.com	2025-07-10		<input type="text"/>	📄	👁️ 🔄 ✕ 🗑️
22000004646	kshay.satbhai@rahisystems.com	2025-01-02		<input type="text"/>	📄	👁️ 🔄 ✕ 🗑️
22000004645	kshay.satbhai@rahisystems.com	2025-07-31		<input type="text"/>	📄	👁️ 🔄 ✕ 🗑️
22000004644	kshay.satbhai@rahisystems.com	2025-07-16		2024-07-01		👁️ 🔄 ☆

Search by keyword

Filters Default View Columns Export

Actions 4225 records found 100 per page 1 of 43

Status	ID	Purchase Date	Grand Total (Base)	Action	Order Approved/Disapproved By	Netsuite SO id	Confirmed Expedite Order Date	Expedite Order Date	Confirmed Delivery Order Date	Google Action Needed	Page Case Id	TPM Name	Qty Ordered	Qty Backordered	Qty Shipped	Country	MPN	GPN	Item Etc
<input type="checkbox"/>	22000004652	Jul 5, 2024 12:21:00 AM	\$1,337.32	View									1, 1, 1	1, 1	0, 0, 0	India	T2e-251, H-6833, D22155	1029392, 1056799, 1059593	
<input type="checkbox"/>	22000004651	Jul 4, 2024 11:56:00 PM	\$230.48	View									2, 10	2, 10	0, 0, 0	India	T2e-231, Q071	1029388, 1055879	
<input type="checkbox"/>	22000004650	Jul 4, 2024 11:47:00 PM	\$84.42	View									1	0	0, 0, 0	India	WMPSE	7022412	
<input type="checkbox"/>	22000004649	Jul 4, 2024 11:47:00 PM	\$242.54	View									1, 5, 1	5, 1	0, 0, 0	India	WMPSE, ADB80036, EQX-C19L620-ISFT	7022412, 7004014, 1063891	
<input type="checkbox"/>	22000004648	Jul 4, 2024 11:42:00 PM	\$3,904.76	View									2, 1, 20 1, 20 50, 1, 1 1, 1, 1 20, 1	2, 1, 20, 1 20, 50, 1, 1 1, 1, 20, 1 0, 0, 0 0, 0, 0	0, 0, 0 0, 0, 0 0, 0, 0 0, 0, 0	India	8975-0, 07054957, DWA2PH42-S, CABSHELF, DWAW6042	1020861, 07054957, 1021048, 1020976, 1021053	

Executive Summary

During the usability testing of the ShopNOSCO B2B platform, user opinions were mixed regarding the product's readiness and value in its current form. Four users responded very positively, expressing enthusiasm to start using the tool immediately and share it with their teams. However, one user felt that he would prefer to wait for further development and to see the direction in which the product evolves before fully committing to its use.

Most tasks were completed successfully by users without significant issues. However, the following areas proved to be the most challenging:

- My Profile Page
- Feedback Flow
- My Cart Page

70%

Participants loved the redesign of website

80%

Participants completed all the tasks.

90%

Had problem deleting items on cart page

Key Insights



8 Negative Insights

Defined problems divided into three categories: Crucial, Major, and Minor.



3 Neutral Insights

Ideas and suggestions made by test participants



11 Positive Insights

All the positive feedback from the users

Insight #1

Accessibility

Many users mentioned that the link in the return policy should be clickable and highlighted on the checkout page.

SEVERITY

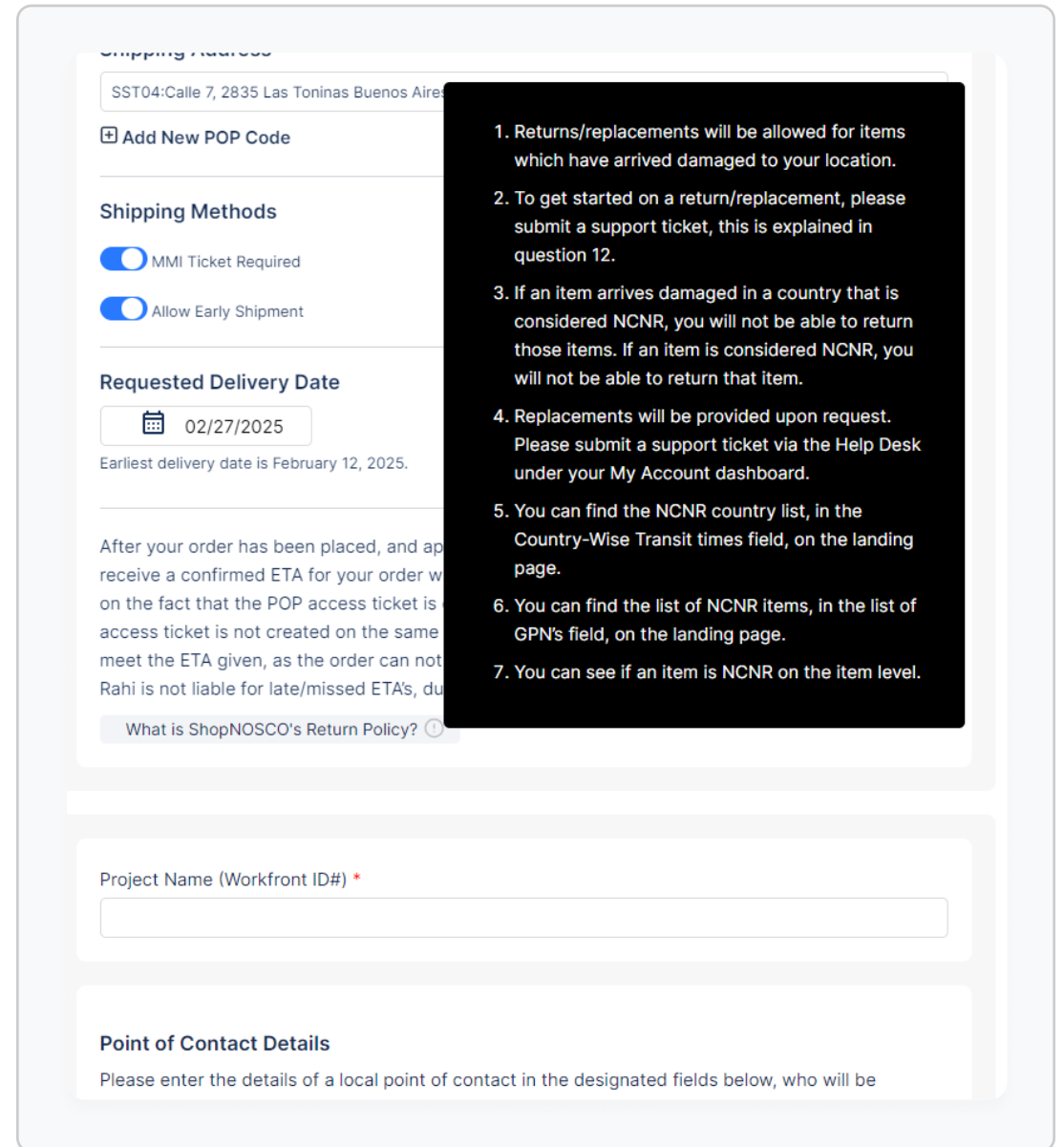


TYPE

Negative

RECOMMENDATIONS

- Highlight links on the return policy pop-up on the checkout page.



The screenshot shows a checkout page with a return policy pop-up overlay. The page content includes:

- Shipping Address:** SST04:Calle 7, 2835 Las Toninas Buenos Aires
- Add New POP Code:** + Add New POP Code
- Shipping Methods:**
 - MMI Ticket Required
 - Allow Early Shipment
- Requested Delivery Date:** 02/27/2025
Earliest delivery date is February 12, 2025.
- Text:** After your order has been placed, and ap... receive a confirmed ETA for your order w... on the fact that the POP access ticket is... access ticket is not created on the same... meet the ETA given, as the order can not... Rahi is not liable for late/missed ETAs, du...
- Link:** What is ShopNOSCO's Return Policy? ⓘ
- Form:** Project Name (Workfront ID#) *
- Section:** Point of Contact Details
Please enter the details of a local point of contact in the designated fields below, who will be

The pop-up overlay contains the following text:

1. Returns/replacements will be allowed for items which have arrived damaged to your location.
2. To get started on a return/replacement, please submit a support ticket, this is explained in question 12.
3. If an item arrives damaged in a country that is considered NCNR, you will not be able to return those items. If an item is considered NCNR, you will not be able to return that item.
4. Replacements will be provided upon request. Please submit a support ticket via the Help Desk under your My Account dashboard.
5. You can find the NCNR country list, in the Country-Wise Transit times field, on the landing page.
6. You can find the list of NCNR items, in the list of GPN's field, on the landing page.
7. You can see if an item is NCNR on the item level.

Insight #2

Save and Cancel

User Mentioned that the information is editable before clicking edit button also when they type in the name and lastname field then clicks on the cancel button, the information inserted is not reverted back to the original information.

SEVERITY

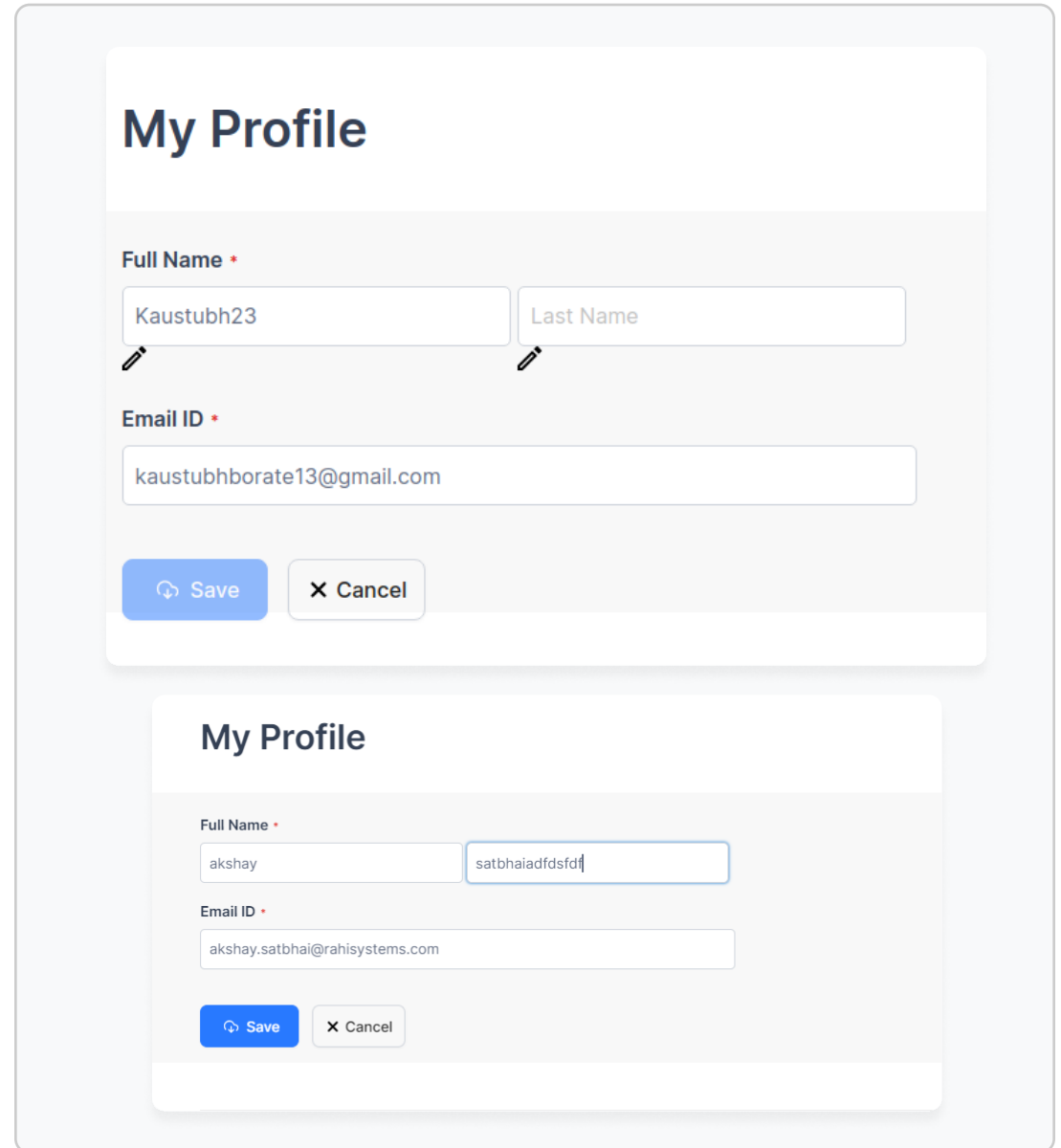
 Crucial

TYPE

 Negative

RECOMMENDATIONS

- Information should be only editable if we click on edit button.
- When we hit the cancel button, the original information should be displayed.



The image displays two screenshots of a 'My Profile' form to illustrate a bug. The top screenshot shows the form with 'Full Name' fields containing 'Kaustubh23' and 'Last Name', and an 'Email ID' field containing 'kaustubhbhborate13@gmail.com'. Below the form are 'Save' and 'Cancel' buttons. The bottom screenshot shows the same form after the 'Cancel' button was clicked. The 'Full Name' fields now contain 'akshay' and 'satbhaiadfsdf', and the 'Email ID' field contains 'akshay.satbhai@rahisystems.com', indicating that the original information was not restored.

Insight #3

Delivery Date

User were able to select the previous date before the mentioned delivery date.

SEVERITY

 **Crucial**

TYPE

 **Negative**

RECOMMENDATIONS

- If the delivery date is July 12, 2025, the user should not be allowed to select the previous month. The calendar should be disabled for the previous month.

Shipping Address

SST04:Calle 7, 2835 Las Toninas Buenos Aires Argentina, 7106 Costa Chica, Partido de la Costa, Argentina Tel


[+ Add New POP Code](#)

Shipping Methods

MMI Ticket Required Allow Multiple Shipment

Allow Early Shipment Tech Dispatch Ticket

Requested Delivery Date

 2/12/2025

Earliest delivery date is February 12, 2025.

After your order has been placed, and approved by an admin if it is worth more than \$1,000, you will receive a confirmed ETA for your order within 24 hours. Please note that, the ETA given will be based on the fact that the POP access ticket is created the same day an order is ready to ship. If the POP access ticket is not created on the same day an order is ready to ship, then we may not be able to meet the ETA given, as the order can not ship until the POP access ticket submission is complete. Rahi is not liable for late/missed ETAs, due to late POP access ticket submissions.

[What is ShopNOSCO's Return Policy? ⓘ](#)

Insight #4

Order Status

Many users were confused in order status dropdown status like complete, closed, delivered.

SEVERITY

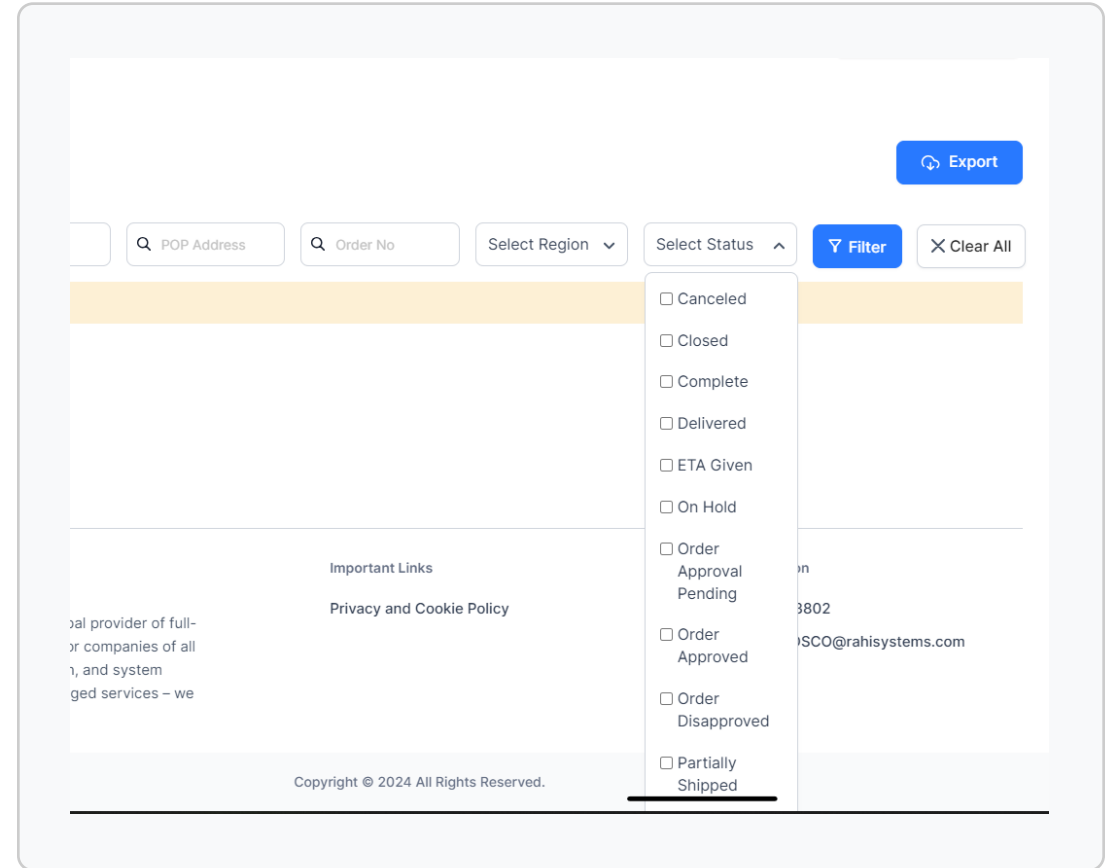
 **Crucial**

TYPE

 **Negative**

RECOMMENDATIONS

- Keep only single status which has the same meaning, e.g status like complete, closed, delivered.



Insight #5

Status Message

When the expedite date is saved on the checkout page, a cart removal error is displayed.

SEVERITY

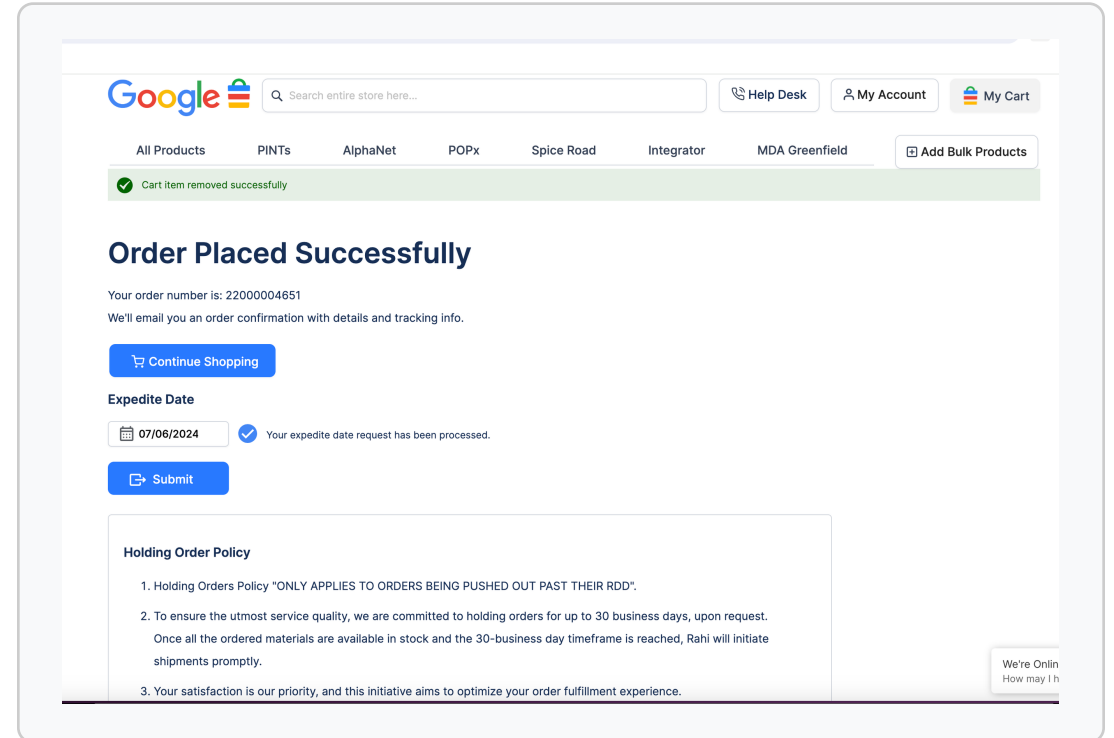
 **Crucial**

TYPE

 **Negative**

RECOMMENDATIONS

- Correct status message should be displayed.



Insight #6

Accessibility

Many users were getting irritated with per page filter option as they were losing track of product they were looking/ filtered out.

SEVERITY



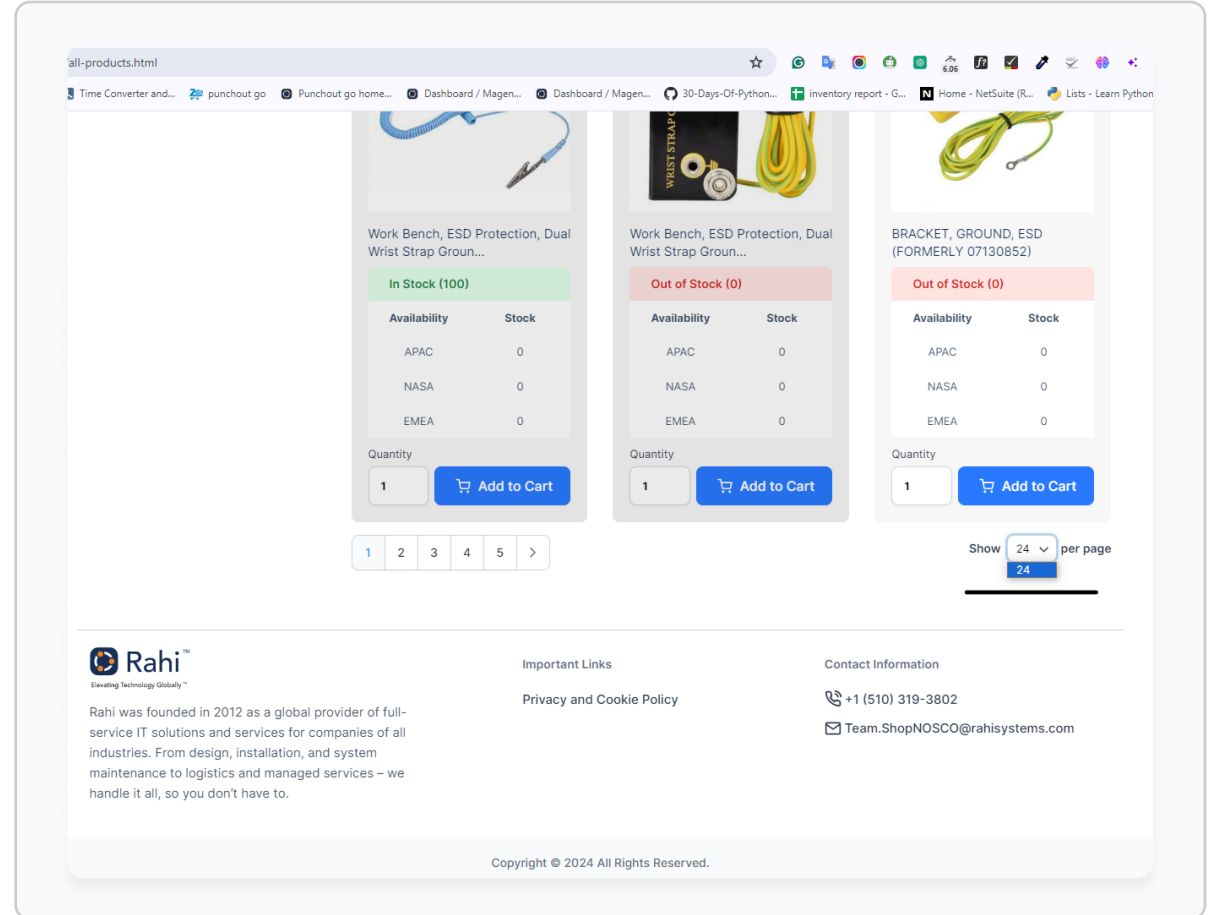
Major

TYPE

✗ Negative

RECOMMENDATIONS

- Remove the functionality.



Insight #7

Feedback Form

User mentioned to improve the flow and add fields with respect to message

SEVERITY

 Major

TYPE


 Negative


RECOMMENDATIONS


- Create separate feedback section for ratings and message for website feedback.

Leave a Review

Click stars to rate

Design and Usability 

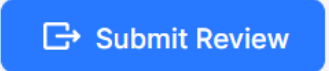
Experience Placing an Order 

Easy to Use 

Message

Please fill out this field.

This is a required field.



Insight #8

Accessibility

Shopping cart link should be highlighted.

SEVERITY

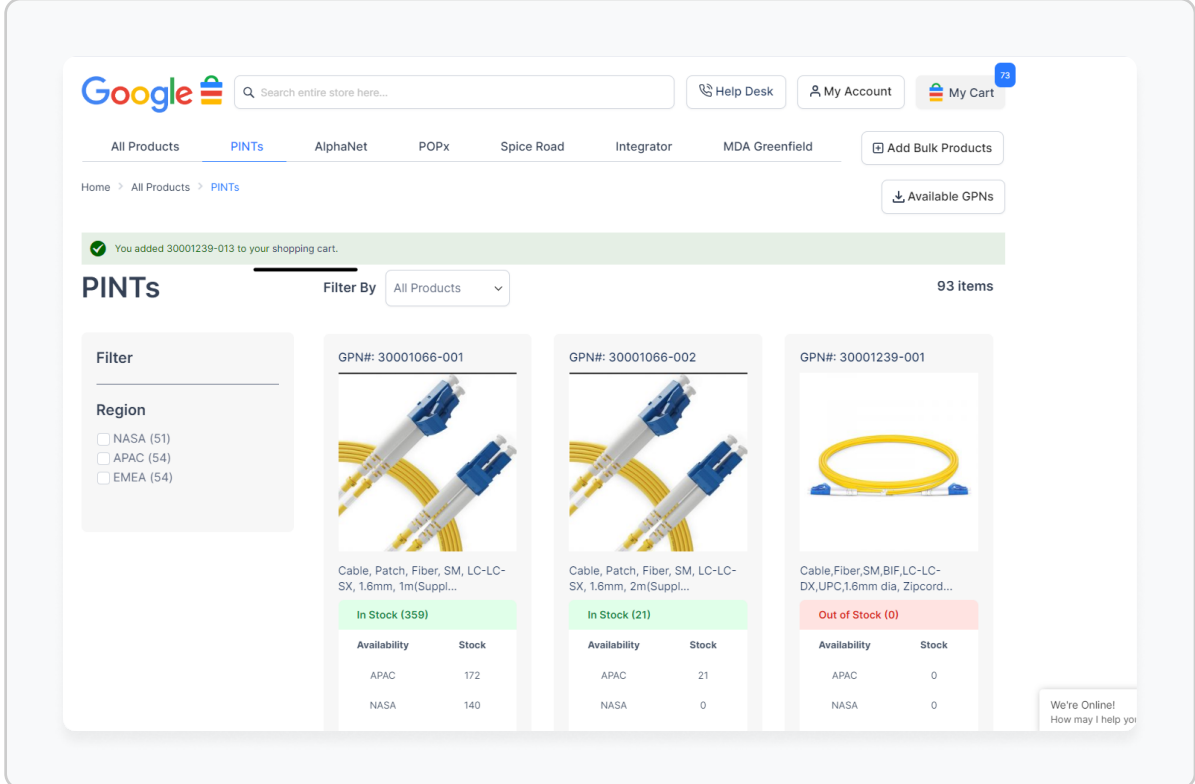
 Minor

TYPE

 Negative

RECOMMENDATIONS

- Add link to shopping cart text.



The screenshot shows a web application interface for 'PINTs'. At the top, there is a Google logo, a search bar, and navigation links for 'Help Desk', 'My Account', and 'My Cart' (with a 73 item notification). Below the navigation, there are tabs for 'All Products', 'PINTs', 'AlphaNet', 'POPx', 'Spice Road', 'Integrator', and 'MDA Greenfield'. A breadcrumb trail shows 'Home > All Products > PINTs'. A green notification bar states 'You added 30001239-013 to your shopping cart.' Below this, the 'PINTs' section is displayed with a 'Filter By' dropdown set to 'All Products' and '93 items' listed. A 'Filter' sidebar on the left includes a 'Region' section with checkboxes for 'NASA (51)', 'APAC (54)', and 'EMEA (54)'. Three product cards are shown:

- GPN#: 30001066-001**: Cable, Patch, Fiber, SM, LC-LC-SX, 1.6mm, 1m(Suppl...). In Stock (359). Availability: APAC (172), NASA (140).
- GPN#: 30001066-002**: Cable, Patch, Fiber, SM, LC-LC-SX, 1.6mm, 2m(Suppl...). In Stock (21). Availability: APAC (21), NASA (0).
- GPN#: 30001239-001**: Cable,Fiber,SM,BIF,LC-LC-DX,UPC,1.6mm dia, Zipcord... Out of Stock (0). Availability: APAC (0), NASA (0).

A 'We're Online! How may I help you' chat bubble is visible in the bottom right corner.

Key Insights



8 Negative Insights

Defined problems divided into three categories: Crucial, Major, and Minor.



3 Neutral Insights

Ideas and suggestions made by test participants



11 Positive Insights

All the positive feedback from the users

Insight #1

Iconography

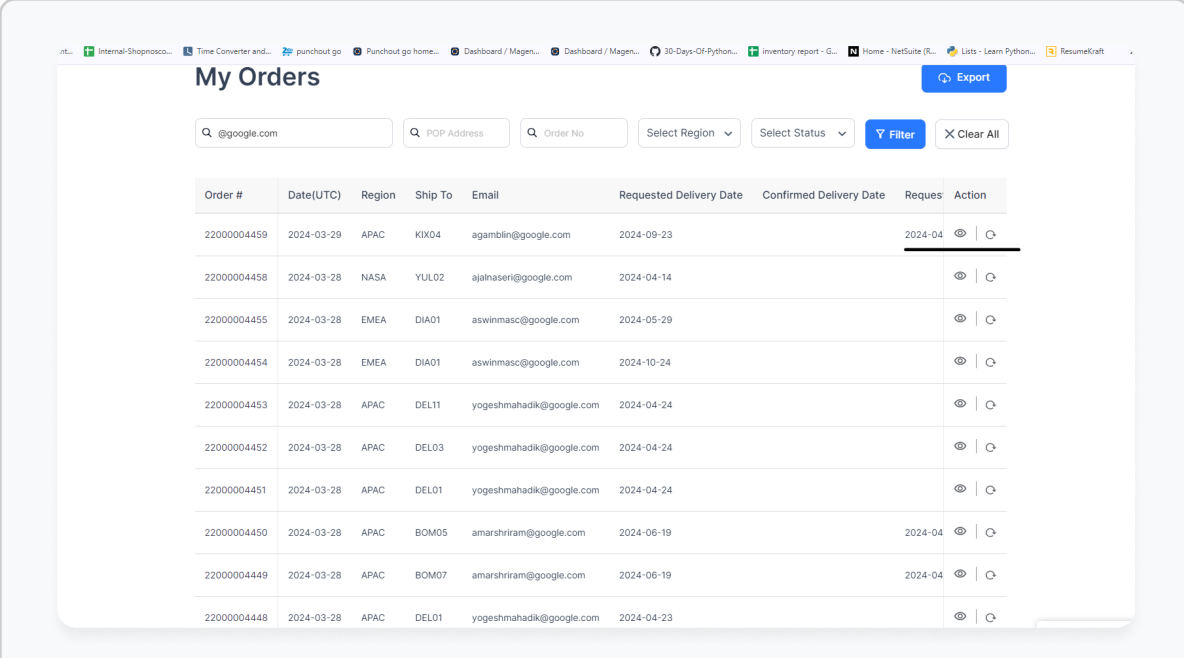
Users mentioned it would be helpful if the reorder icon is changed

TYPE

● Neutral

RECOMMENDATIONS

- Think about creating icon which resembles with cart and reorder.



The screenshot shows a web application interface for 'My Orders'. At the top, there is a search bar and several filter buttons: 'Export', 'Filter', and 'Clear All'. Below the filters is a table with the following columns: Order #, Date(UTC), Region, Ship To, Email, Requested Delivery Date, Confirmed Delivery Date, Reques, and Action. The table contains 10 rows of order data. The first row is highlighted with a red underline. The 'Action' column for each row contains a set of icons, including a magnifying glass, a refresh icon, and a reorder icon (a circle with a vertical line).

Order #	Date(UTC)	Region	Ship To	Email	Requested Delivery Date	Confirmed Delivery Date	Reques	Action
22000004459	2024-03-29	APAC	KIX04	agamblin@google.com	2024-09-23		2024-04	🔍 🔄 🛒
22000004458	2024-03-28	NASA	YUL02	ajalnaseri@google.com	2024-04-14			🔍 🔄 🛒
22000004455	2024-03-28	EMEA	DIA01	aswinmasc@google.com	2024-05-29			🔍 🔄 🛒
22000004454	2024-03-28	EMEA	DIA01	aswinmasc@google.com	2024-10-24			🔍 🔄 🛒
22000004453	2024-03-28	APAC	DEL11	yogeshmahadik@google.com	2024-04-24			🔍 🔄 🛒
22000004452	2024-03-28	APAC	DEL03	yogeshmahadik@google.com	2024-04-24			🔍 🔄 🛒
22000004451	2024-03-28	APAC	DEL01	yogeshmahadik@google.com	2024-04-24			🔍 🔄 🛒
22000004450	2024-03-28	APAC	BOM05	amarshriram@google.com	2024-06-19		2024-04	🔍 🔄 🛒
22000004449	2024-03-28	APAC	BOM07	amarshriram@google.com	2024-06-19		2024-04	🔍 🔄 🛒
22000004448	2024-03-28	APAC	DEL01	yogeshmahadik@google.com	2024-04-23			🔍 🔄 🛒

Insight #2

Accessibility

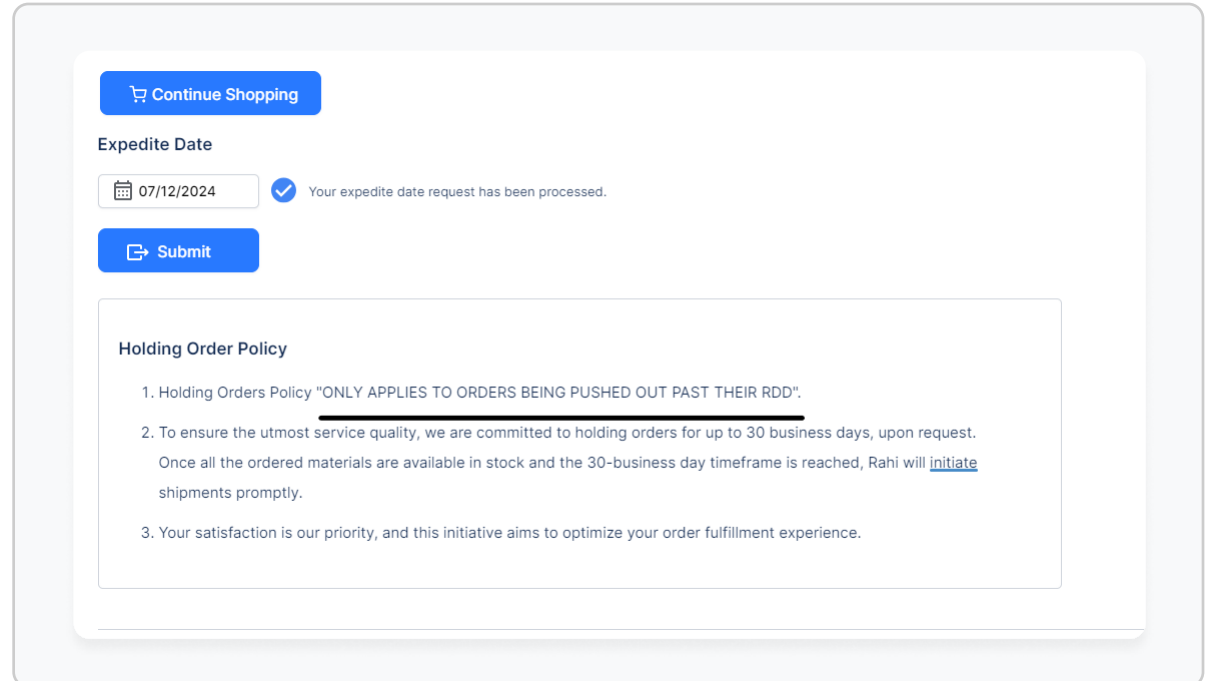
User requested, on the checkout page, in the holding order policy, the first point in double quotes should be highlighted in bold.

TYPE

● Neutral

RECOMMENDATIONS

- Make important points highlighted in bold.



The screenshot shows a checkout page with a blue 'Continue Shopping' button at the top. Below it is the 'Expedite Date' section, which includes a date input field set to '07/12/2024' and a confirmation message: 'Your expedite date request has been processed.' with a blue checkmark icon. A blue 'Submit' button is located below the date field. The 'Holding Order Policy' section is enclosed in a light gray box and contains three numbered points. The first point, '1. Holding Orders Policy "ONLY APPLIES TO ORDERS BEING PUSHED OUT PAST THEIR RDD"', is underlined and bolded. The second point states: '2. To ensure the utmost service quality, we are committed to holding orders for up to 30 business days, upon request. Once all the ordered materials are available in stock and the 30-business day timeframe is reached, Rahi will [initiate](#) shipments promptly.' The third point is: '3. Your satisfaction is our priority, and this initiative aims to optimize your order fulfillment experience.'

Insight #3

Search Bar

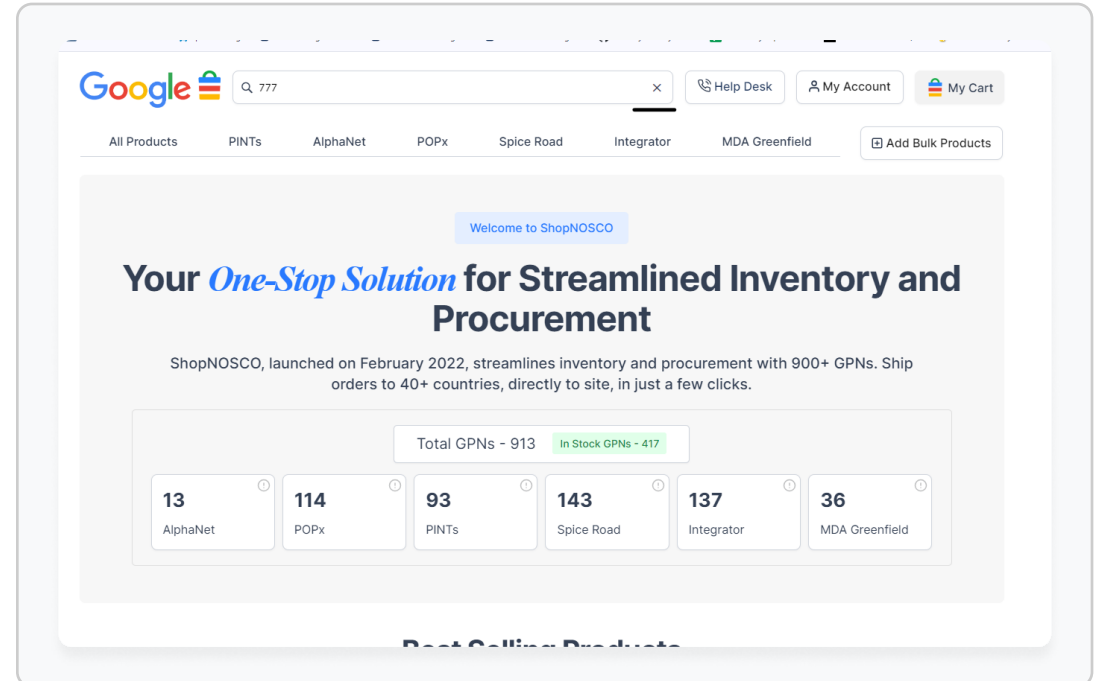
User requested, in the search bar field cancel search icon display position to put outside of input field.

TYPE

● Neutral

RECOMMENDATIONS

- Show cancel icon only when user search something.



Key Insights



8 Negative Insights

Defined problems divided into three categories: Crucial, Major, and Minor.



3 Neutral Insights

Ideas and suggestions made by test participants



11 Positive Insights

All the positive feedback from the users

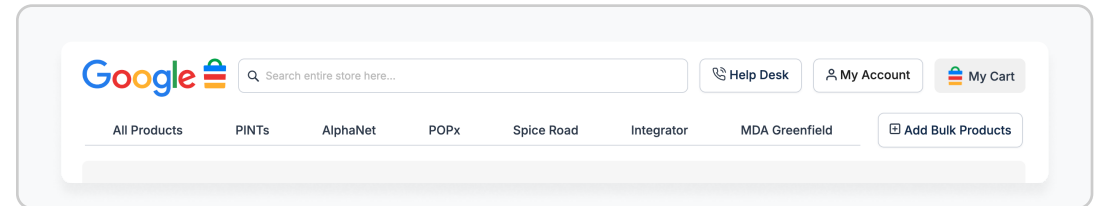
Insight #1

Header and Menu

User liked the categorization of menu and design of it.

TYPE

✔ Positive



Insight #2

Product Listing


Users appreciated very much the possibility of quickly getting all the information of product in listing details section.

TYPE

✔ Positive

Best Selling Products

GPN#: 7004014




CYCL, RJ45 DB9F ADAPTER
ADB0036

In Stock (20)

Availability	Stock
APAC	20
NASA	0
EMEA	0

Quantity: 5 [Add to Cart](#)

GPN#: 7003903




POWER CORD L6-20P TO C19
8FT, 250V

Out of Stock (0)

Availability	Stock
APAC	0
NASA	0
EMEA	0

Quantity: 1 [Add to Cart](#)

GPN#: 7001319




ADAPTER, CSC COMM. DB9F-
RJ45 NULL

Out of Stock (0)

Availability	Stock
APAC	0
NASA	0
EMEA	0

Quantity: 25 [Add to Cart](#)

GPN#: 1063881 **EOI**



Assy, Cord, Pwr, 20A, 250VAC,
NEMA L6-20P x IEC 32...

Out of Stock (0)

Availability	Stock
APAC	0
NASA	0
EMEA	0

Quantity: 1 [Add to Cart](#)

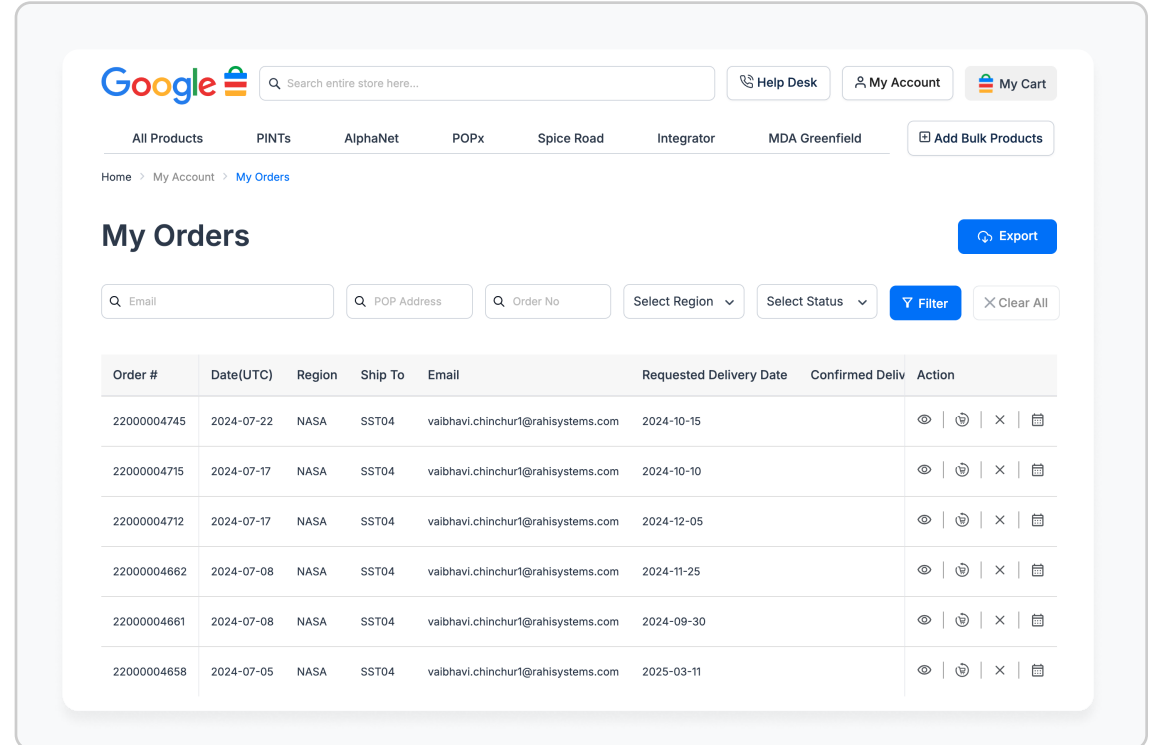
Insight #3

My Order Page

Users expressed that they loved the new "My Order" page design. They particularly appreciated the sticky order column throughout the table, as it made it easier for them to view and understand all the details related to a specific order.

TYPE

 **Positive**



Google [Help Desk](#) [My Account](#) [My Cart](#)

All Products PINTs AlphaNet POPx Spice Road Integrator MDA Greenfield [Add Bulk Products](#)

Home > My Account > My Orders

My Orders

[Export](#)

[Filter](#) [Clear All](#)

Order #	Date(UTC)	Region	Ship To	Email	Requested Delivery Date	Confirmed Deliv	Action
22000004745	2024-07-22	NASA	SST04	vaibhavi.chinchur1@rahisystems.com	2024-10-15		View Refresh Close Print
22000004715	2024-07-17	NASA	SST04	vaibhavi.chinchur1@rahisystems.com	2024-10-10		View Refresh Close Print
22000004712	2024-07-17	NASA	SST04	vaibhavi.chinchur1@rahisystems.com	2024-12-05		View Refresh Close Print
22000004662	2024-07-08	NASA	SST04	vaibhavi.chinchur1@rahisystems.com	2024-11-25		View Refresh Close Print
22000004661	2024-07-08	NASA	SST04	vaibhavi.chinchur1@rahisystems.com	2024-09-30		View Refresh Close Print
22000004658	2024-07-05	NASA	SST04	vaibhavi.chinchur1@rahisystems.com	2025-03-11		View Refresh Close Print

Insight #4

Order Details Page

Users appreciate the minimal design of the Order Details page.

TYPE

✔ Positive

The screenshot displays a web page for an order. At the top, there is a Google logo, a search bar, and links for 'Help Desk', 'My Account', and 'My Cart'. Below this is a navigation menu with categories like 'All Products', 'PINTs', 'AlphaNet', 'POPx', 'Spice Road', 'Integrator', and 'MDA Greenfield'. A breadcrumb trail shows 'Home > My Orders > Order # 22000004715'. A 'Reorder' button is visible. The main heading is 'Order # 22000004715' with a status 'Order Approval Pending'. The order date is '2024-07-17 10:15:51'. The 'Order Information' section is divided into three columns: 'Shipping Address' (SST04:Calle 7, 2835 Las Toninas Buenos Aires Argentina, 7106 Costa Chica, Partido de la Costa, Argentina Telxius Toninas CLS), 'Shipping Method' (Shipping by Rahi Carrier), and 'Requested Delivery Date' (10/10/2024). Below this is the 'Project Name' (test) and 'Point of Contact Details' (Name: test, Email: valbhavi.chinchur@rahisystems.com, Phone No.: 7973763855, TPM Name: test). The 'Items Ordered' section contains a table with one item.

Sr.No.	GPN	Description	ETA	Quantity
10	7022412	Cable manager, Front and Rear, 1RU, 19" (1.7" x 8.9" x 19")		Ordered: 1

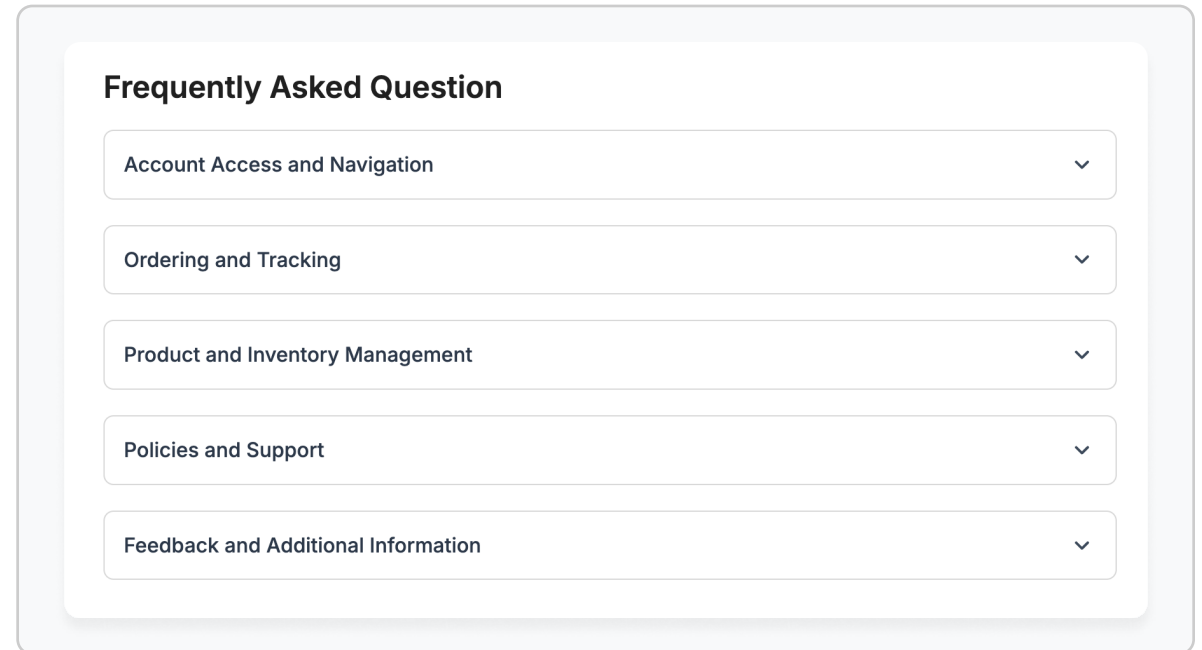
Insight #5

FAQ

Users loved the categorization of the FAQ section, as it made it easy for them to find what they were looking for without having to go through all the questions.

TYPE

✔ Positive



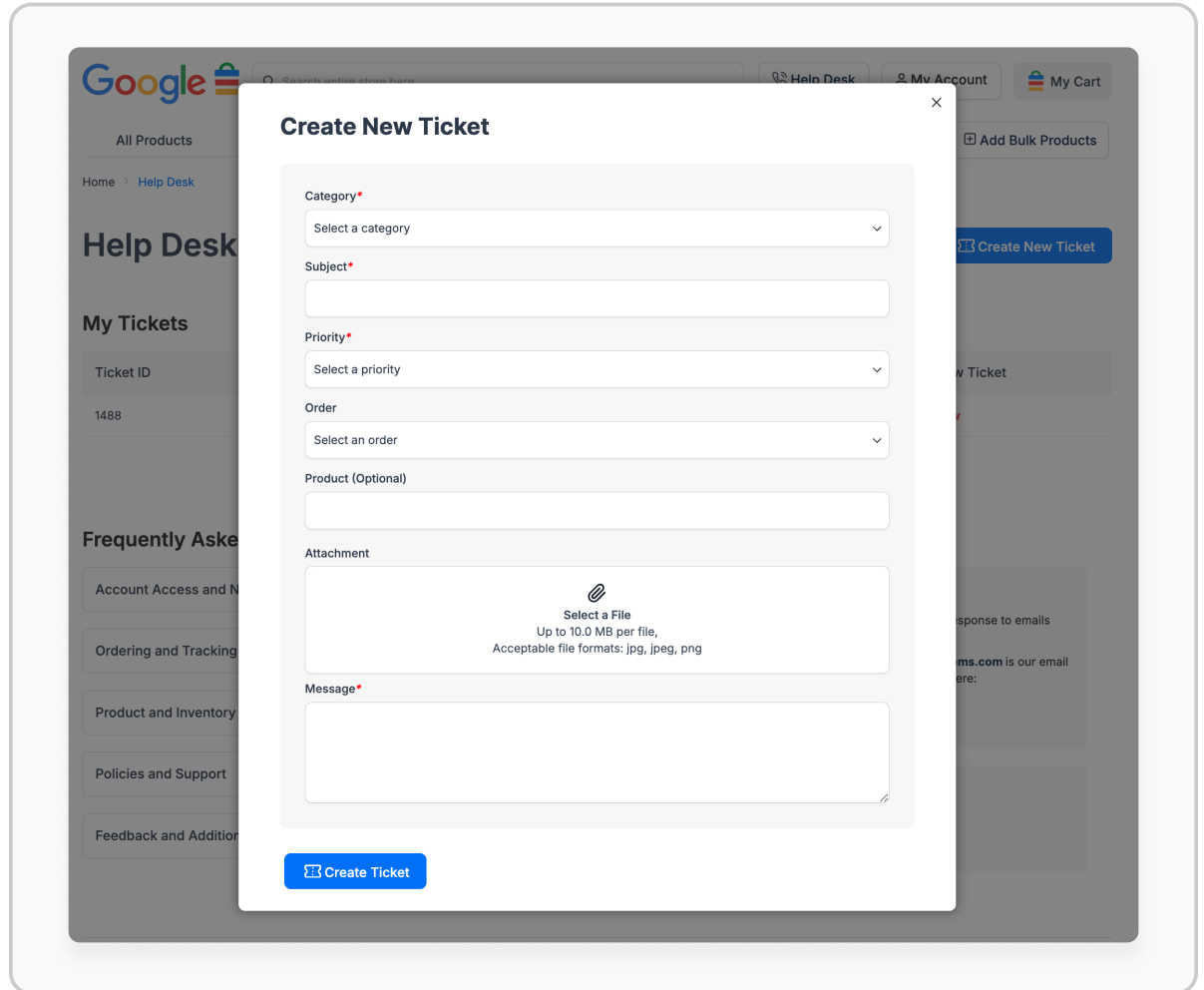
Insight #6

Ticket Creation

Users appreciated the design of the "Create New Ticket" form, the clear and well-organized options made it easy for them to fill out the form. The straightforward layout and intuitive choices contributed to a smooth and efficient user experience.

TYPE

✅ Positive



The image shows a 'Create New Ticket' form overlay on a help desk interface. The form is titled 'Create New Ticket' and includes the following fields:

- Category***: A dropdown menu with the text 'Select a category'.
- Subject***: A text input field.
- Priority***: A dropdown menu with the text 'Select a priority'.
- Order**: A dropdown menu with the text 'Select an order'.
- Product (Optional)**: A text input field.
- Attachment**: A file upload area with a paperclip icon, the text 'Select a File', and the instructions 'Up to 10.0 MB per file, Acceptable file formats: jpg, jpeg, png'.
- Message***: A text area for the user's message.

A blue button labeled 'Create Ticket' is located at the bottom of the form. The background interface shows a search bar, navigation links like 'Home > Help Desk', and a sidebar with categories such as 'All Products', 'My Tickets', and 'Frequently Asked Questions'.

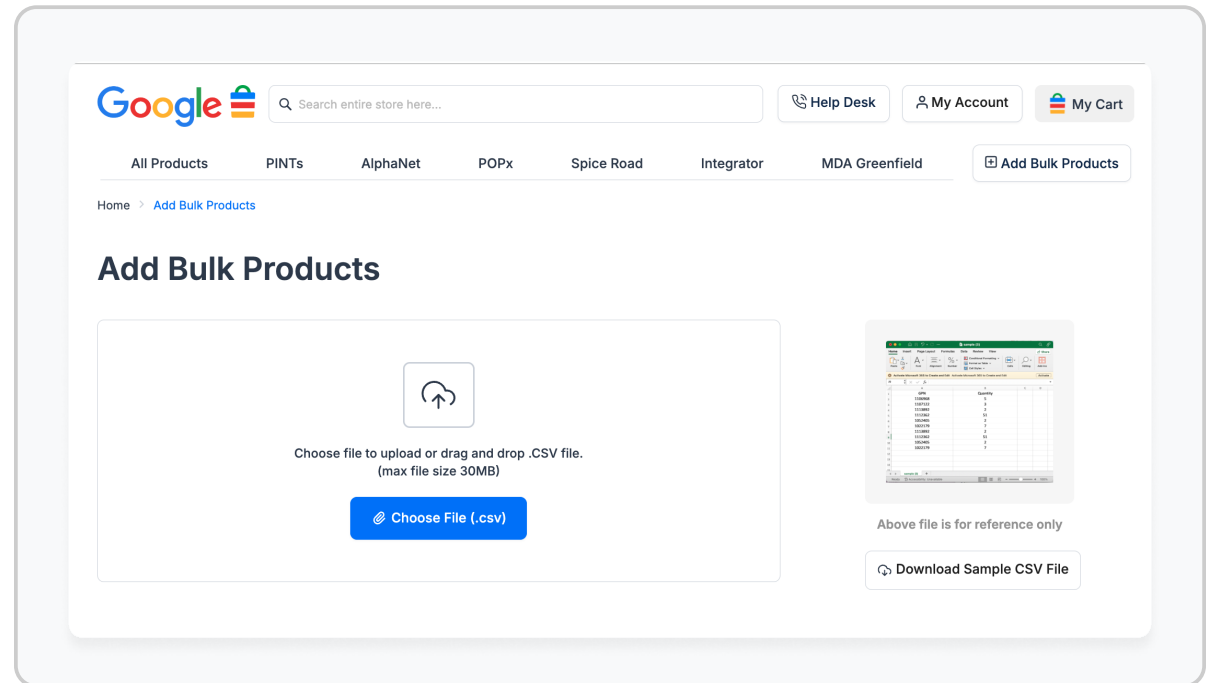
Insight #7

Bulk Products

Users liked the interaction we have added on bulk add products page on file upload to check the status and also get the process.

TYPE

✔ Positive



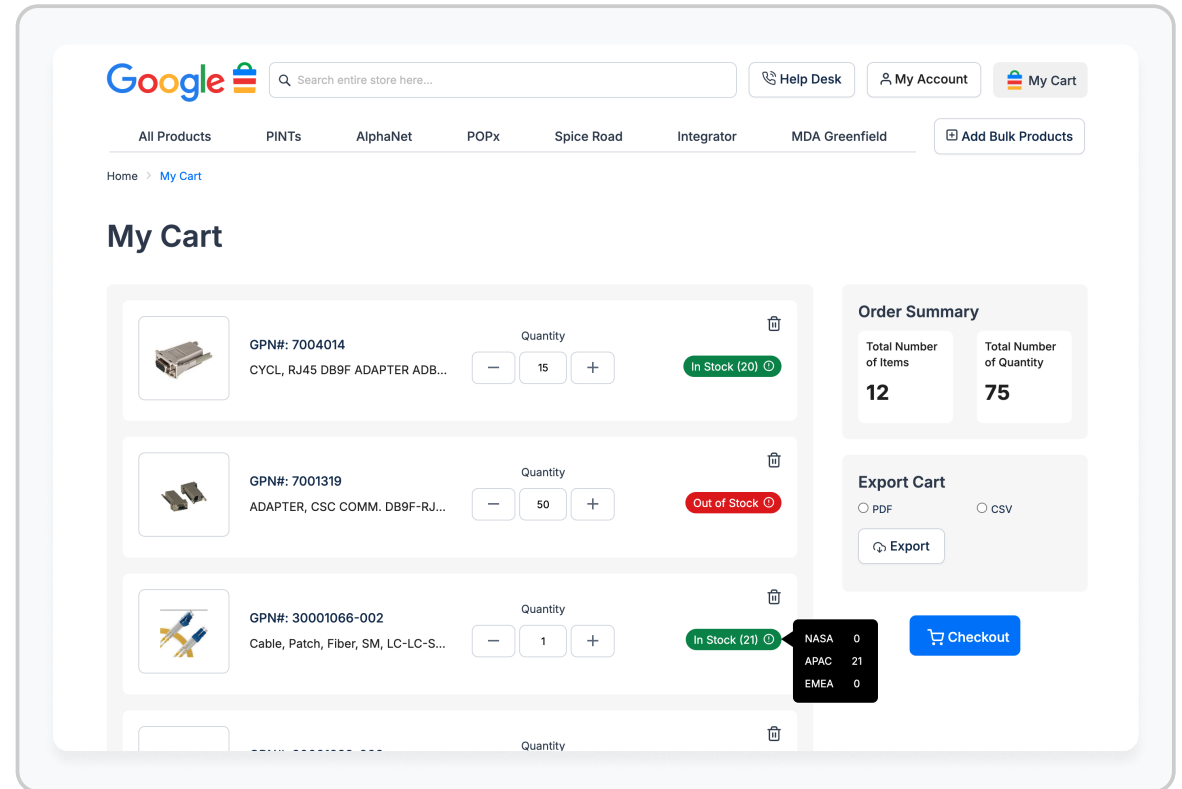
Insight #8

My Cart Page

The "My Cart" page provides a concise summary of items in the shopping basket, including names, images, prices, quantities, and subtotals. Users can add or remove items and view a summary of total costs, ensuring a smooth checkout experience.

TYPE

✅ Positive



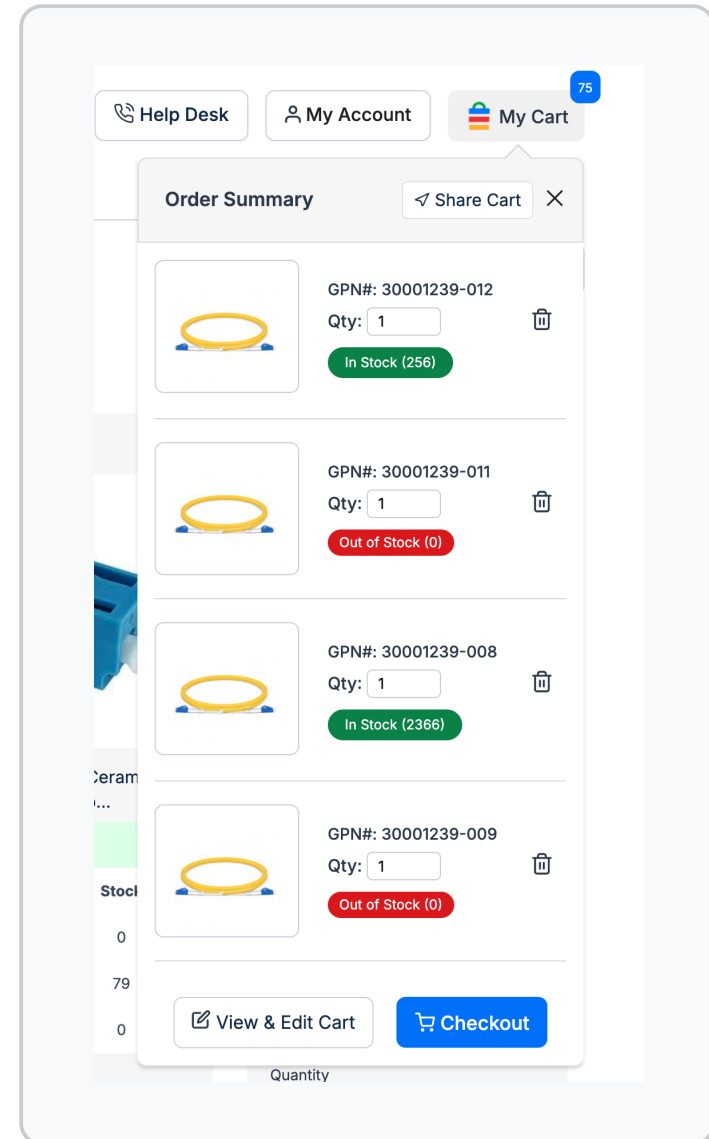
Insight #9

Mini Cart

A quick description of the chosen items is provided by the mini cart, which displays product names, pictures, costs, and quantities. Users may easily update products and check out thanks to it.

TYPE

✓ Positive



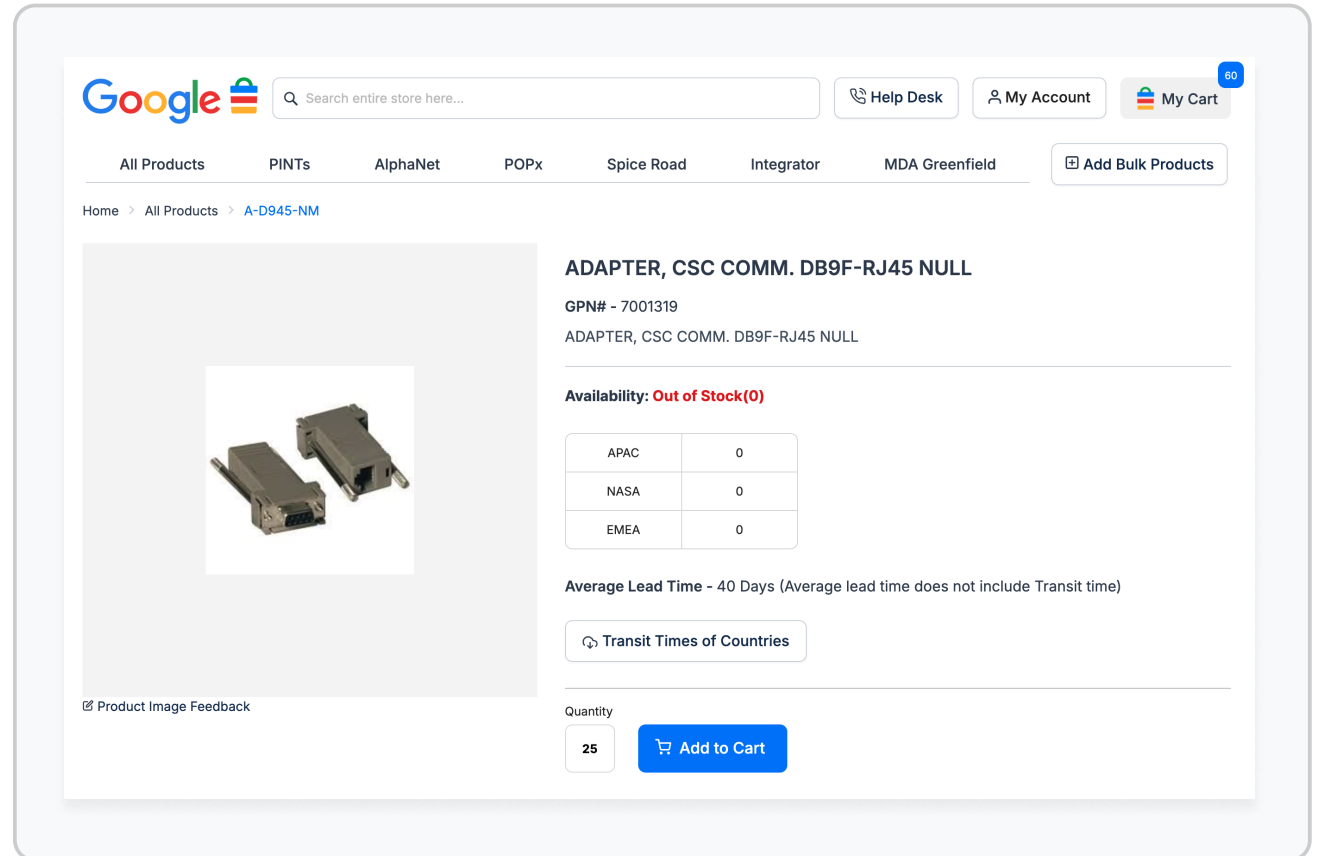
Insight #10

Product Page

The product page provides detailed information about an item, including images, descriptions, specifications, Average lead time and Transit times of countries. Users can select options, check availability, and add the product to their cart.

TYPE

Positive




The screenshot shows a product page for an adapter. At the top, there is a Google logo, a search bar, and links for Help Desk, My Account, and My Cart (with a 60 item count). Below the search bar is a navigation menu with categories: All Products, PINTs, AlphaNet, POPx, Spice Road, Integrator, and MDA Greenfield. There is also an 'Add Bulk Products' button. The breadcrumb trail reads: Home > All Products > A-D945-NM. The main product image shows two DB9F-RJ45 adapters. To the right of the image, the product title is 'ADAPTER, CSC COMM. DB9F-RJ45 NULL', followed by 'GPN# - 7001319' and 'ADAPTER, CSC COMM. DB9F-RJ45 NULL'. Below this, the availability is listed as 'Out of Stock(0)'. A table shows stock levels for different regions: APAC (0), NASA (0), and EMEA (0). The average lead time is 40 days. There is a 'Transit Times of Countries' button. At the bottom, there is a 'Product Image Feedback' link, a quantity selector set to 25, and an 'Add to Cart' button.

Google [Help Desk](#) [My Account](#) [My Cart](#) 60

[All Products](#) [PINTs](#) [AlphaNet](#) [POPx](#) [Spice Road](#) [Integrator](#) [MDA Greenfield](#) [Add Bulk Products](#)

Home > All Products > A-D945-NM



ADAPTER, CSC COMM. DB9F-RJ45 NULL
GPN# - 7001319
ADAPTER, CSC COMM. DB9F-RJ45 NULL

Availability: Out of Stock(0)

APAC	0
NASA	0
EMEA	0

Average Lead Time - 40 Days (Average lead time does not include Transit time)

[Transit Times of Countries](#)

[Product Image Feedback](#)

Quantity [Add to Cart](#)

Insight #11

Checkout Page

The one-step checkout simplifies the purchasing process by combining all steps—shipping, payment, and order review—on a single page, ensuring a quick and seamless experience for users.

TYPE

✅ Positive

Checkout

Shipping Address

SST04:Calle 7, 2835 Las Toninas Buenos Aires Argentina, 7106 Costa Chica, Partido de la Costa, Argentina Tel

Add New POP Code

Shipping Methods

MMI Ticket Required Allow Multiple Shipment

Allow Early Shipment Tech Dispatch Ticket

Requested Delivery Date


Earliest delivery date is July 16, 2025.


After your order has been placed, and approved by an admin if it is worth more than \$1,000, you will receive a confirmed ETA for your order within 24 hours. Please note that, the ETA given will be based on the fact that the POP access ticket is created the same day an order is ready to ship. If the POP access ticket is not created on the same day an order is ready to ship, then we may not be able to meet the ETA given, as the order can not ship until the POP access ticket submission is complete. Rahi is not liable for late/missed ETAs, due to late POP access ticket submissions.

[What is ShopNOSCO's Return Policy?](#)

Order Summary

60 Items in cart

 GPN : 7001319
ETA : **30-Dec-2024**
Quantity: 50
Out of Stock

 GPN : 30001066-002
ETA : **30-Dec-2024**
Quantity: 1
In Stock (21)

Project Name (Workfront ID#) *

Point of Contact Details

Please enter the details of a local point of contact in the designated fields below, who will be responsible for collecting the material(s) in case you are unavailable.

Name *

Email *

Phone No. *

Additional Comments

TPM Name *

Add New Point of Contact Details

Place Order