

# Vaibhavi Chinchur, Sr. Product/UIUX designer

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Dynamic Senior Product UX/UI Designer with 6+ years of experience leading digital transformation initiatives and cross-functional teams to deliver impactful, user-centered products. Adept at crafting data-driven design strategies that deliver business value, achieving a 15%+ increase in user satisfaction and substantial growth in conversion rates. Expert in building and scaling design systems, driving product strategy, and collaborating with stakeholders to align design solutions with business objectives. I am seeking a role to leverage my skills in design leadership, product strategy, and innovation to elevate user experiences and drive business success.

## **Experience**

Available



# Manager - Digital Experience | Wesco



May 2024 - Present

Led cross-functional teams to deliver digital transformation projects, driving a growth in user engagement and boosting conversion rates. Defined strategic product roadmaps and optimized user journeys, resulting in a 15%+ increase in customer satisfaction and a 12% improvement in task completion rates. Spearheaded the development of a scalable design system, reducing design-developer handover time by 35%. Collaborated with stakeholders to align product design with business goals, ensuring ROI-driven decisions. These strategic UX enhancements significantly improved business outcomes and user experiences.



### \min Senior Executive UI/UX Designer | 🔞 Rahi



May 2022 - Apr 2024

Drove profit growth through user-centered design strategies. Took ownership of the design system, establishing new standards to enhance consistency and efficiency. Additionally, I led a high-performing team, prioritizing their well-being and fostering their professional development to ensure continued success.



### 🌉 Executive UI/UX Designer | 🚯 Rahi

Jan 2021 - Apr 2022

I established a systematic design system and revamped the website to enhance user engagement while conducting UX research to align with user expectations. By leveraging analytics and participatory design, I implemented iterative improvements that streamlined workflows. This approach not only delivered significant business impact but also garnered positive feedback from stakeholders.



### 📕 Web Designer and Developer | 🚱 Rahi



Jun 2018 - Dec 2020

Designed web pages that effectively met both business and user goals, primarily using Adobe Creative Suite and Figma for client projects. In developing front-end web pages with HTML5, CSS3, JavaScript, and CMS, I prioritized responsive design and optimized load times. These efforts significantly enhanced the overall user experience, ensuring seamless interactions across devices.

### **Education & Certification**



### The Interaction Design Foundation

2020 - Present

Relevant Coursework: Design Thinking, User Experience, UI Design Patterns, Mobile UX Design, HCI, Gestalt Psychology and Web Design, UX Management, UX Research Methods



### Product Psychology Masterclass

2023



### BE Electronics & Telecommunications

2013 - 2017

Savitribai Phule Pune University

### **Awards & Achievements**

# Y Special Marketing Recognition Award

May 2022

Recognized for designing and implementing digital strategies that improved conversion rates.

Issued by VP Global Marketing and Business Development

## 🏆 Special Team Award

May 2022

Awarded for **outstanding leadership** in cross-functional projects that led to **improved team** productivity.

Issued by VP Global Marketing and Business Development

### High Five (Badge)

Aug 2021

Issued by Vijay Gupta (Director - Global Human Resources - Strategy & Operations at Rahi Systems)

# **Demonstrating Initiative (Badge)**

July 2021

Issued by Hemantha Subbanna (Director of Cloud Services at Rahi Systems)

### **Skills & Toolset**

### Leadership & Management

Cross-functional Team Leadership Strategic Product Design Agile Stakeholder Management

**Product Roadmaps** 

Mentorship

Business-Driven UX

#### **Product Design & UX Strategy**

UCD User Research & Testing Design System Creation **UX Analytics** Data-Driven Design Interaction Design Design Thinking Wireframing Prototyping Information Architecture

#### Business Impact & Performance

Conversion Optimization User Engagement **Task Completion Rates** Retention Improvement

**Business KPI Growth** 



#### Technical Expertise

HTML **CSS** JavaScript Load Time Improvement Magento Responsive Design Wordpress



### Tools















